

# SSC Private Skating Lessons Sign-up Sheet



1. Date: \_\_\_\_\_

2. Client(s) - First & Last Name **AND** Birthdate:

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3. Parent or Guardian - First & Last Name (if applicable):

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4. Phone Number(s):

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5. EMAIL Address:

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6. MAILING Address including Postal Code:

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7. Please Circle Preferred Day(s) of the Week:

Monday      Tuesday      Wednesday      Thursday      Friday      Saturday      Sunday

8. Time of Day Preferred:

Morning      Afternoon      After School      Evening

9. Length of Lessons:      1/2 hour **OR** 1-hour

10. Lessons:      One skater per lesson **OR** Two skaters together per lesson

11. Medical Concerns: \_\_\_\_\_

12. Skating Experience of the Client(s): \_\_\_\_\_

**\*\*Please email a copy of this completed form to [recreation@lloydminster.ca](mailto:recreation@lloydminster.ca)**



## PRIVATE SKATING LESSONS

Are you wearing ice skates for the very first time or maybe it's been a while, and you need a refresher? Private skating lessons will improve your skating skills and are available year-round at the Servus Sports Centre on the Leisure Ice subject to instructor availability. Skaters must be a minimum of three years old to register.

Instructors provide personalized lesson plans and will help you gain confidence on the ice. CSA approved hockey helmets must be worn as bike helmets do not provide sufficient head protection from a fall on the ice. Punch pass cards are purchased at the Servus Sports Centre's Main Desk or Fitness Desk and must be shown to the instructor before each lesson.

Private skating lessons are very popular, and many families are on the waitlist. Lessons are scheduled in the order they appear on the waitlist subject to your availability.

Half Hour Lesson Fee for One Skater	Half Hour Lesson Fee for <u>Two</u> Skaters Together
\$20	\$30

## Private Skating Lessons Policy

### Cancellation Policy:

1. When lessons are scheduled with your assigned instructor, Participant no-shows and late cancellations take an available time slot away from other clients on the waitlist.
2. If the Participant is unable to attend their scheduled lesson, a minimum of 24-hours notice must be provided to your instructor and written notice provided to [recreation@lloydminster.ca](mailto:recreation@lloydminster.ca).
3. If the Participant fails to provide 24-hours notice, they will be charged the missed lesson through your punch pass or invoiced. Participants will receive an email regarding the loss of one of their lessons.
4. If the Participant fails to provide adequate cancellation notice for a second lesson, they'll be charged the missed lesson through your punch pass card or invoiced and will be moved to the bottom of the waitlist.
5. All punch passes expire two (2) years from the date of purchase.
6. Medical Exceptions:  
Participants are asked not to attend any private skating lessons at the Servus Sports Centre if they are sick or symptomatic.
  - a. Participants can cancel with less than 24-hours notice if they are sick or symptomatic.
  - b. Participants can cancel with less than 24-hours if they become injured in that time period. A doctor's note is required before the lessons can be safely continued. Your timeslot will be temporarily reassigned to the next client on the Waitlist.
7. Emergency Exceptions:
  - a. We understand that unforeseen emergencies may occasionally happen and providing 24-hours notice isn't always feasible. These situations will be considered on a case-by-case basis. Notice must be provided to your instructor and through written notice to [recreation@lloydminster.ca](mailto:recreation@lloydminster.ca).

### Late Arrival Policy:

1. If the Participant arrives late for their scheduled private skating lesson, the instructor will shorten the lesson depending on the time remaining in your scheduled time slot. No lesson time will be made up. Punch pass fees apply.
2. If a Participant fails to arrive on time for a second lesson, they will be moved to the bottom of the waitlist. Your timeslot will be reassigned to the next client on the waitlist.

### No Show Policy:

1. If the Participant fails to arrive for their scheduled lesson and no notice has been received by the instructor or through written notice to [recreation@lloydminster.ca](mailto:recreation@lloydminster.ca), they will be charged the missed lesson through their punch pass or invoiced. Participants will receive an email regarding the loss of one of their lessons or a copy of the invoice.
2. If the Participant fails to provide adequate cancellation notice for a second lesson, they will be removed from the waitlist and will be charged the missed lesson through their punch pass or invoiced. Participants will receive an email regarding the loss of one of their lessons or a copy of the invoice and removal from the waitlist.

### Participant and Parent/Guardian Behaviour

1. There is a zero-tolerance policy when it comes to bullying, harassment, or disrespect of the facilities, equipment, instructors and staff. This applies to all Participants as well as the parents/guardians. When action is required, a verbal warning will be given addressing specific behaviour(s) by the instructor. A second occurrence will result in a written warning sent from [recreation@lloydminster.ca](mailto:recreation@lloydminster.ca). Should the Participant continue the behaviour(s) after these two warnings, they will forfeit their lessons and a pro-rated refund will be provided. Parents/guardians

are also expected to uphold these policies; failure to comply will result in the Participant forfeiting their lessons and a pro-rated refund will be provided.

**Instructor Cancellation and/or Facility Closure:**

1. If your assigned Private Skating Instructor is not able to instruct your scheduled lesson due to illness, they will provide 24-hours notice and the lesson will be rescheduled.
2. If your assigned Private Skating Instructor is not able to instruct your scheduled lesson due to an unforeseen personal emergency, as much notice as possible will be provided to the Participant. The lesson will be rescheduled as quickly as possible.
3. In the event of a facility closure of all or part of the Servus Sports Centre including the Leisure Ice or the cancellation or suspension of all or any of the scheduled private skating lessons is necessary in the public interest due to reasons beyond the reasonable control of the City of Lloydminster, the City may cancel all lessons. All assigned Participants and Private Skating Instructors will be notified in writing.

**Lesson Checklist:**

1. Arrive early and be ice-ready for the start of your lesson.
2. Check the fit and comfort of your skates. A thin sock which comes up higher than the top of the skate is recommended. Pants or thick socks should not be tucked into your skates.
3. Adjustable skates with ratchet ankle straps are fine for recreational skating but are not recommended to wear for lessons. Sturdy and supportive lace up figure skates or hockey skates are recommended.
4. Skate blades should be sharpened before your scheduled lessons begin and re-sharpened after 10-12 uses. Newly purchased skates must be sharpened before using.
5. A CSA approved skating or hockey helmet is required to be worn. Skaters will not be permitted on the ice during a lesson without a proper helmet. The helmet chin strap must be tightened to ensure the strap will not come over the skater's chin when fastened. Bicycle helmets are not acceptable as they're not designed to protect skaters from a fall on ice.
6. For comfort, warm but not bulky clothing should be worn. Ski pants often restrict the skater's ability to completely bend their knees. Fleece leggings or sweatpants with splash pants are a great alternative to ski pants. Waterproof gloves or mittens are recommended as beginner skaters do spend some time down on the ice.

Effective February 1, 2025