



What We Heard Report

2022 Social Needs Assessment Engagement

July 12, 2022

City of Lloydminster

Preamble

In 2018 the City of Lloydminster's Social Programs and Services (SPS) department held the first Social Needs Assessment. In 2022 the City held another assessment to connect with residents, stakeholders and local partners, and gain a better understanding of the current social needs of Lloydminster.

To do this, City Administration launched the Lloyd Needs survey. This survey was shared with residents of Lloydminster and the surrounding area from April 11 to May 30, 2022. The data in this report reflects the input of 2,003 participants. The last Lloyd Needs survey in 2017 received 2,168 responses.

The findings of this survey will guide the Social Needs Assessment Report which will highlight the community needs and recommendations. The information in the assessment report will be used to create a five to ten-year Social Policy Framework in 2023. A Social Policy Framework provides direction and support to City initiatives that will have an impact on Lloydminster's social well-being.

Engagement Strategy

The City of Lloydminster worked closely with community partners who were involved in the development of the survey¹ to ensure that the data collected would be relevant and appropriate. The City offered special presentations, workshops and ran a survey table (lemonade stand) at different locations in the community². The success of this survey would not have been possible without the support of our many local service providers and their connection to the residents of this community.

The City of Lloydminster partnered with the Lloydminster Youth Council to develop a modified version of the Lloyd Needs Survey which was targeted toward youths ages 13 to 18. Youth Council members developed marketing materials, promoted in schools, and collected a total of 315 survey responses.

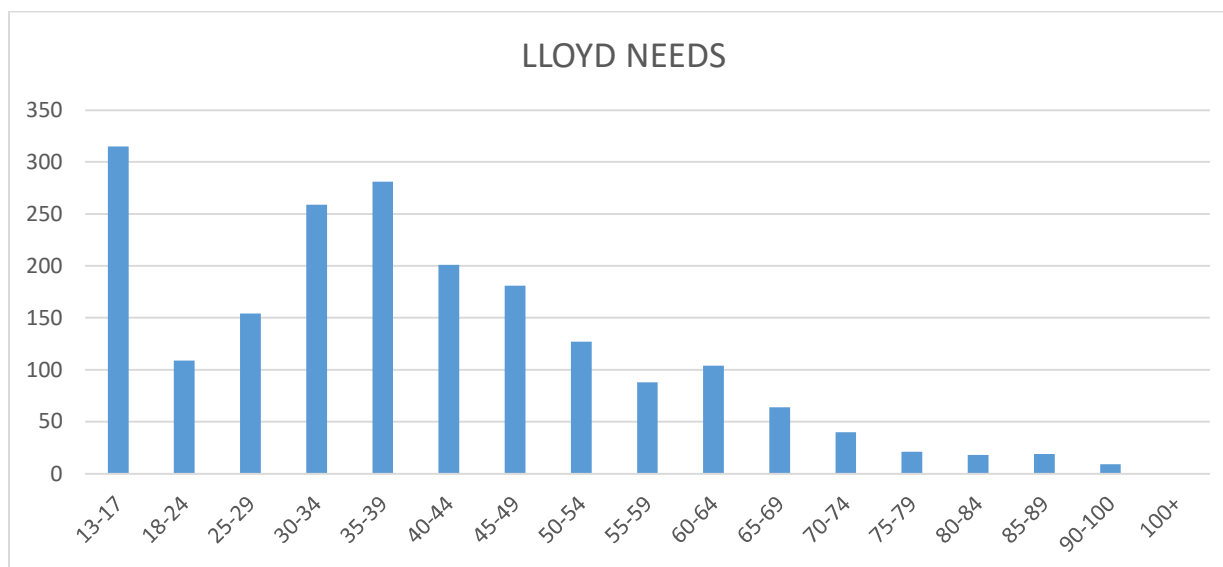
A variety of means were used to ensure that residents were aware of the Lloyd Needs Survey and had an opportunity to participate. Print and electronic surveys were provided to residents at a variety of venues and best efforts were made to ensure all members of the community had an opportunity to participate. A total of 131 paper copies of the survey were collected.

¹ See Appendix A

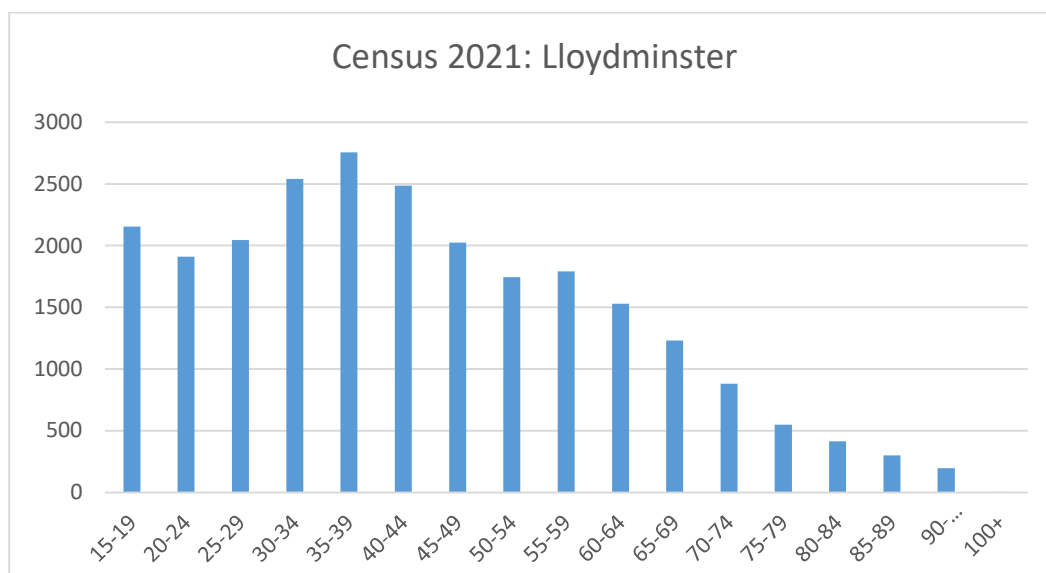
² See Appendix B

Age/Neighbourhood Demographics

Q1. What is your age?



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³ Combined Lloyd Needs and Youth Lloyd Needs Data

Age	Percentage	Responses	2021 Census Population	Census Percentages
13-17	16.46%	330	2155 (15-19)	8.78%
18-24	5.44%	109	1910 (20-24)	7.78%
25-29	7.68%	154	2045	8.33%
30-34	12.92%	259	2540	10.34%
35-39	14.01%	281	2755	11.22%
40-44	10.02%	201	2485	10.12%
45-49	9.03%	181	2025	8.25%
50-54	6.33%	127	1745	7.11%
55-59	4.39%	88	1790	7.29%
60-64	5.19%	104	1530	6.23%
65-69	3.19%	64	1230	5.01%
70-74	2.00%	40	880	3.58%
75-79	1.05%	21	550	2.24%
80-84	0.90%	18	415	1.69%
85-89	0.95%	19	300	1.22%
90-100	0.45%	9	195	0.79%
100+	0.00%	0	5	0.02%

Q2. What neighbourhood do you live in?

Neighbourhood ⁴	Percentage	Responses
College Park	14.59%	239
Parkview Estates	11.23%	184
Steele Heights	10.26%	168
Aurora (Previously Colonial Park)	7.81%	128
Lakeside	7.33%	120
Wallacefield	6.84%	112
West Lloydminster	6.59%	108
Southridge	6.29%	103
Outside City limits SK	5.01%	82
East Lloydminster	4.70%	77
Prefer not to answer	4.70%	77
Larson Grove	4.33%	71
North Lloydminster	3.24%	53
Outside City limits AB	3.05%	50
BudMiller/Lakeland College	1.71%	28
Central Business District	0.92%	15
Hill Industrial	0.37%	6
West Commercial	0.24%	4
Husky Industrial	0.24%	4
The Willows	0.24%	4
Exhibition Association/Golf Course/Cemetery	0.18%	3
Wigfield Industrial	0.06%	1
Glenn E. Neilson Industrial Park	0.06%	1
Sask Industrial	0.00%	0

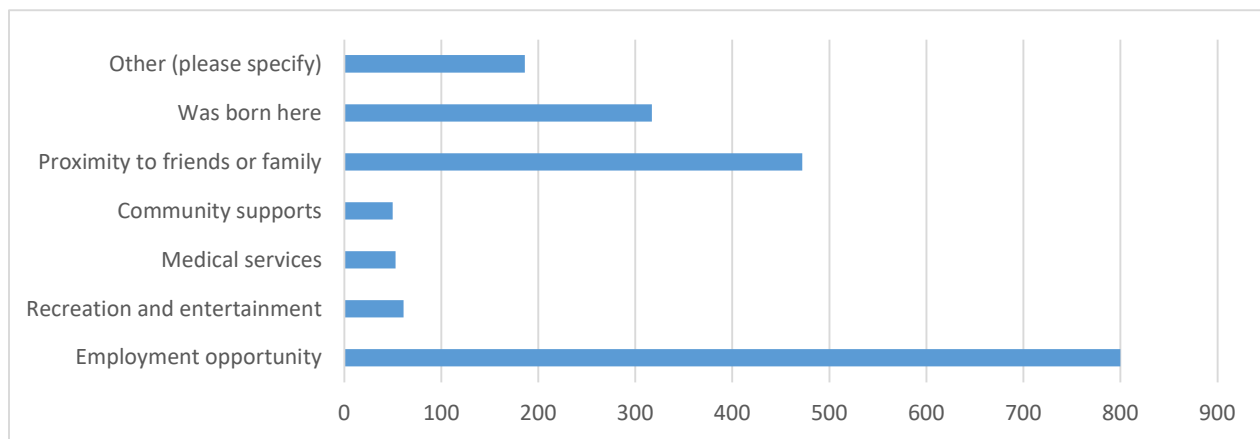
⁴ Combined Lloyd Needs and Youth Lloyd Needs Data

Q3. How long have you lived in Lloydminster?

Years Lloydminster ⁵	Percentage	Responses
0-1	4.63%	72
2-5	10.55%	164
6-10	17.94%	279
11-15	19.23%	299
16-20	12.86%	200
21-25	9.84%	153
26-30	7.85%	122
31-35	4.89%	76
36-40	3.99%	62
41-45	3.22%	50
46-50	1.22%	19
51-60	2.38%	37
61-65	0.51%	8
66-70	0.39%	6
71-75	0.13%	2
76-80	0.19%	3
81-85	0.00%	0
86-90	0.19%	3

29,019 years of lived experience in Lloydminster

Q4. Why did you choose to live in Lloydminster?



Adults (18+)	Percentage	Responses
Employment opportunity	57.68%	800
Proximity to friends or family	34.03%	472
Was born here	22.86%	317
Other (please specify)	13.41%	186
Recreation and entertainment	4.40%	61
Medical services	3.82%	53
Community supports	3.60%	50

⁵ Combined Lloyd Needs and Youth Lloyd Needs Data

Community Priorities

Q5. Based on your understanding of community issues, what do you think are the top 5 most important?

Most common #1 Priority

The following charts show the top 5 community issues based on frequency as number one priority.

Adults (18+)	Percentage	Responses
Access to doctors and medical services	26.24%	364
Cost of living	16.65%	231
Crime and criminal activity	14.71%	204
Access to mental health support	9.44%	131
Access to transportation	7.07%	98

Youth (13-17)	Percentage	Responses
Crime and criminal activity	16.33%	41
Cost of living	15.14%	38
Access to housing and shelter	12.35%	31
Access to mental health support	11.16%	28
Access to recreational opportunities	10.36%	26

Total Selections of Community Issues

The following chart shows the top 5 community issue priorities based on their frequency overall.

Community Issue	Youth (13-17)	Adult (18+)	Total
Access to doctors and medical services	91	968	1059
Cost of living	139	862	1001
Crime and criminal activity	127	855	982
Access to mental health support	114	621	735
Access to recreational opportunities	78	561	639

Q6. If you identified a community issue(s) that was not listed above please write it below.

A total of 390 comments were received for this section.⁶

- 94 comments regarding the management of roads and sidewalks.
- 69 comments regarding the need for more recreation services or cost of recreation services.
- 48 comments regarding concerns for public safety and crime rates.
- 32 comments regarding access to public transportation or transit supports.
- 27 comments regarding concerns for affordable housing and shelter supports.
- 23 comments regarding concerns around access to doctors and medical services.
- 20 comments regarding concerns about governance and taxation.
- 17 comments specific to seniors.
- 16 comments specific to children and youth.
- 14 comments specific to economic development in Lloydminster.
- 11 comments regarding concerns about the environment.

⁶ Combined Lloyd Needs and Youth Lloyd Needs Data

Community/Belonging

Q7. How do you rate your sense of belonging?

I consider Lloydminster to be my "home."	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	62.34%	21.76%	15.90%
Adult (18+)	71.32%	17.21%	11.47%
Total	69.95%	17.90%	12.15%

I feel a sense of belonging/inclusion/connection to my neighbourhood or community.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	51.05%	31.65%	17.30%
Adult (18+)	47.02%	28.83%	24.15%
Total	47.63%	29.26%	23.56%

I know people in my neighbourhood/community that I can ask for help and support from.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	58.82%	21.01%	20.17%
Adult (18+)	59.47%	18.49%	22.04%
Total	59.37%	18.87%	21.75%

I have a trusted adult or mentor that I can seek support from.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	74.26%	13.92%	11.81%

I have access to an affordable option(s) for recreation.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	54.43%	29.54%	16.03%
Adult (18+)	47.96%	24.36%	27.69%
Total	48.94%	25.14%	25.91%

I am aware of events and activities in my community.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	52.12%	25.85%	22.03%
Adult (18+)	57.13%	20.83%	22.04%
Total	56.37%	21.59%	22.04%

I know what support resources are available in my community.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	45.47%	27.85%	26.58%
Adult (18+)	42.08%	27.75%	30.17%
Total	42.61%	27.77%	29.62%

I have experienced discrimination against my culture, race or ethnicity.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	22.27%	21.85%	55.88%
Adult (18+)	16.47%	26.21%	57.33%
Total	17.39%	25.61%	57.11%

I have experienced discrimination against my gender, sex or sexuality.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	28.39%	17.80%	53.81%
Adult (18+)	19.50%	25.25%	55.25%
Total	20.85%	24.12%	55.03%

I have experienced barriers due to a disability (sensory, physical, cognitive, or mental health).	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	17.23%	30.25%	52.52%
Adult (18+)	20.71%	30.76%	48.53%
Total	20.18%	30.69%	49.14%

Q8. Do you currently volunteer with any community organizations?

Do you currently volunteer with any community organizations?	No	Weekly	Monthly	A couple of times a year	Annually
Youth (13-17)	67.78%	7.95%	5.44%	15.48%	3.35%
Adult (18+)	53.65%	13.02%	11.59%	18.43%	3.31%
Total	55.80%	12.24%	10.65%	17.98%	3.32%

Q9. Do you have any comments on how we can make Lloydminster a more welcoming and connected community?

A total of 498 comments were received for this community/belonging section.⁷

- 71 comments suggesting more community events.
- 57 comments suggesting a need for more information on community events and resources.
- 68 comments related to wanting more recreation options or expansion of recreation facilities.
- 47 comments on multiculturalism and diversity (wanting more diversity or shared experiences of racism).
- 39 comments relating to the cost of living and affordability.
- 37 comments relating to a need for public transit.
- 24 comments relating to community safety.
- 20 comments relating to needing more mental health supports.
- 17 comments suggesting more sidewalks and pathways.
- 15 comments relating to building stronger neighbourhoods and social connections.
- 15 comments relating to volunteerism.
- 13 comments relating to roads.
- 12 comments suggesting bringing back the Welcome Wagon.
- 12 comments related to the development of the Downtown.

⁷ Combined Lloyd Needs and Youth Lloyd Needs Data

Health

Q10. How would you describe your current health?

Physical health	Excellent	Very good	Good	Fair	Poor
Youth (13-17)	26.64%	23.14%	37.99%	9.61%	2.62%
Adult (18+)	11.46%	34.47%	36.33%	13.87%	3.87%
Total	13.75%	32.76%	34.80%	13.22%	3.68%

Mental health	Excellent	Very good	Good	Fair	Poor
Youth (13-17)	13.60%	15.35%	26.32%	29.39%	15.35%
Adult (18+)	8.57%	27.88%	34.27%	21.73%	7.55%
Total	9.33%	25.99%	32.89%	22.88%	8.73%

Q11. Tell us your current thoughts on the statements below:

I have access to the medical services that I need.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	77.29%	15.72%	6.99%
Adult (18+)	54.99%	16.36%	28.65%
Total	58.33%	16.26%	25.41%

I have access to the mental health services that I need.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	55.02%	28.82%	16.16%
Adult (18+)	34.95%	37.25%	27.80%
Total	36.95%	35.99%	26.06%

I feel comfortable accessing medical services.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	64.04%	23.25%	12.72%

I feel comfortable accessing mental health services.	Agree	Neither Agree nor Disagree	Disagree
Youth (13-17)	48.64%	28.19%	23.35%

Q12. Do you have any comments to share about health in our community?

The following themes came from 607 comments received.⁸

- 243 comments related to access to doctors and specialists.
- 187 comments related to concerns around support for mental health.
- 105 comments related to concerns around wait times.
- 23 comments related to concerns around provincial/border issues.
- 21 comments related to COVID-19 restrictions/response/recovery.

⁸ Combined Lloyd Needs and Youth Lloyd Needs Data

Public Safety

Q13. How would you describe your feelings regarding safety in the City of Lloydminster?

In your neighbourhood during the day.	Safe	Neither safe or unsafe	Unsafe
Youth (13-17)	81.48%	11.57%	6.94%
Adult (18+)	71.53%	16.61%	11.86%
Total	72.96%	15.89%	11.15%

In your neighbourhood during the night.	Safe	Neither safe or unsafe	Unsafe
Youth (13-17)	53.95%	24.19%	21.86%
Adult (18+)	48.52%	25.74%	25.74%
Total	49.30%	25.52%	25.18%

In the Downtown during the day.	Safe	Neither safe or unsafe	Unsafe
Youth (13-17)	47.91%	33.95%	18.14%
Adult (18+)	54.52%	25.82%	19.66%
Total	53.57%	26.99%	19.44%

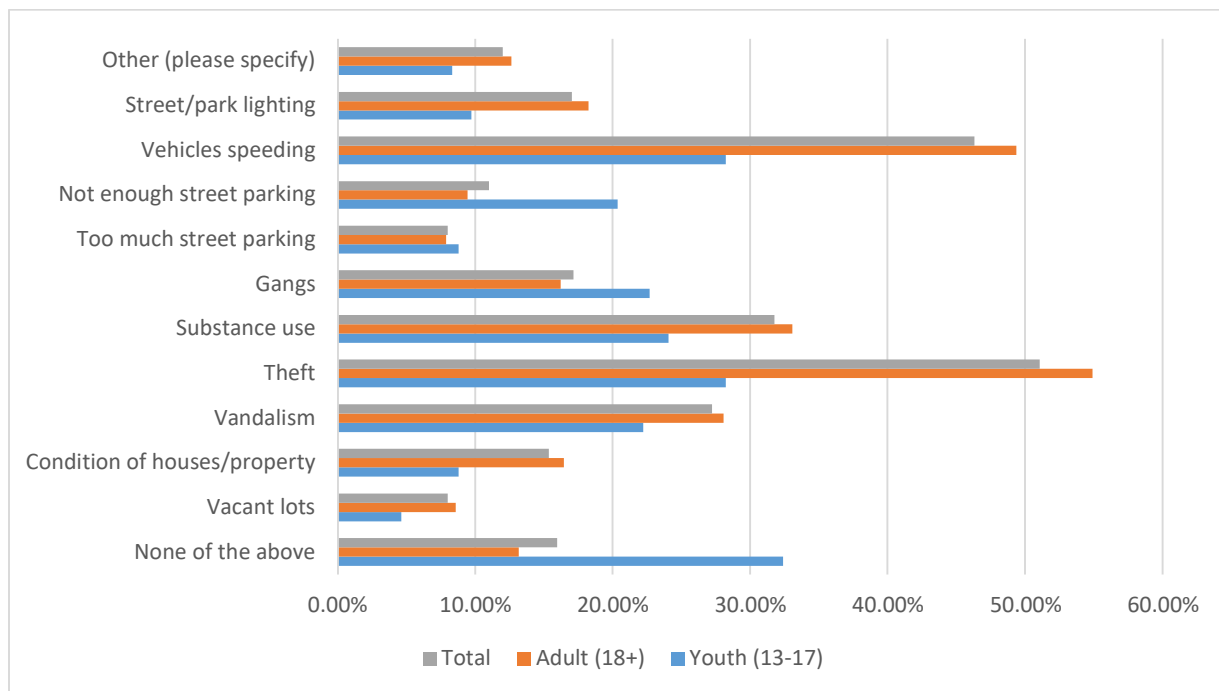
In the Downtown during the night.	Safe	Neither safe or unsafe	Unsafe
Youth (13-17)	14.02%	24.30%	61.68%
Adult (18+)	7.18%	20.98%	71.84%
Total	8.16%	21.46%	70.39%

In City recreation facilities	Safe	Neither safe or unsafe	Unsafe
Youth (13-17)	65.58%	29.77%	4.65%
Adult (18+)	70.83%	23.63%	5.54%
Total	70.03%	24.50%	5.41%

In your school	Safe	Neither safe or unsafe	Unsafe
Youth (13-17)	72.22%	18.06%	9.72%

Q14. Which, if any, are safety problems in your neighbourhood?

	Youth (13-17)	Adult (18+)	Total
Theft	28.24%	54.91%	51.07%
Vehicles speeding	28.24%	49.38%	46.33%
Substance use	24.07%	33.07%	31.78%
Vandalism	22.22%	28.08%	27.24%
Gangs	22.69%	16.22%	17.16%
Street/park lighting	9.72%	18.25%	17.02%
None of the above	32.41%	13.18%	15.95%
Condition of houses/property	8.80%	16.46%	15.35%
Other (please specify)	8.33%	12.64%	12.02%
Not enough street parking	20.37%	9.44%	11.01%
Vacant lots	4.63%	8.58%	8.01%
Too much street parking	8.80%	7.88%	8.01%



A total of 180 "other" responses were provided.⁹

- 21 comments related to vehicles speeding
- 23 comments related to substance use
- 13 comments related to noise
- 12 comments related to roads
- 12 comments related to theft

⁹ Combined Lloyd Needs and Youth Lloyd Needs data

Q15. Do you have any comments to share about safety in our community?

428 responses were received for this section about safety.¹⁰

- 60 comments related to substance use.
- 36 comments related to thefts and break-ins.
- 33 comments related to moving violations.
- 31 comments related to gang activity.
- 28 comments related to lighting.
- 27 comments related to the downtown.
- 22 comments related to police visibility.

Youth

How can police better connect with youth?

123 comments were received for this question.¹¹

- 27 comments related to approachability, listening, and friendliness.
- 22 comments related to a presence in schools.
- 15 comments related to talking to youth.
- 10 comments related to participating in events and activities.

Where would be a place that you feel safe and comfortable?

144 comments were received for this question.¹²

- 108 comments related to home.
- 23 comments related to school.
- 11 comments related to friends' places

Do you have some suggestions for creating a safer community?

85 comments were received for this question.¹³

- 40 related to not having any suggestions.
- 8 related to police being more visible.
- 5 related to a focus on drugs

¹⁰ Question is specific to Lloyd Needs data

¹¹ Question is specific to Youth Lloyd Needs data

¹² Question is specific to Youth Lloyd Needs data

¹³ Question is specific to Youth Lloyd Needs data

Recreation/Culture

Q16. Which of the following community recreation facilities and services do you use?

Which of the following community recreation facilities and services do you use?	Youth (13-17)	Adult (18+)	Total
Parks and playgrounds (Including Bud Miller All Seasons Park)	63.59%	74.28%	72.78%
Walking trails	57.28%	68.15%	66.62%
Servus Sports Centre	70.39%	65.76%	66.42%
Bioclean Aquatic Centre	64.08%	59.08%	59.78%
City of Lloydminster community events (Examples: Canada Day, Fall Fest, Winterfest)	33.01%	49.60%	47.26%
Vic Juba Community Theatre	27.67%	44.03%	41.72%
Lloydminster Public Library	32.04%	39.01%	38.03%
Splash Park	31.07%	36.07%	35.36%
Lloydminster Outdoor Pool	47.57%	31.13%	33.45%
Outdoor rinks or skating oval	44.66%	27.79%	30.16%
Arenas	30.10%	25.88%	26.47%
Outdoor ball diamonds and soccer fields	32.52%	23.33%	24.62%
City of Lloydminster swimming lessons	15.53%	23.73%	22.57%
Lloydminster Museum + Archives	12.14%	18.71%	17.78%
Skatepark	17.96%	8.36%	9.71%
Tennis courts	13.59%	8.60%	9.30%
City of Lloydminster day camps	1.94%	8.04%	7.18%
City of Lloydminster recreation classes	2.91%	7.88%	7.18%
Other (please specify) ¹⁴	4.85%	5.02%	4.99%
None of the above	4.85%	4.86%	4.86%
Recreation Access Program	3.88%	3.98%	3.97%

¹⁴ Largest entry under “other” was the dog park at 0.62%

Q17. What are the main reasons that you participate in recreation and cultural activities?

What are the main reasons that you participate in recreation and cultural activities?	Youth (13-17)	Adult (18+)	Total
For fun	78.64%	62.74%	64.98%
To enjoy the outdoors/get fresh air	46.12%	59.63%	57.73%
Family time	44.17%	59.47%	57.32%
Socializing	58.25%	48.89%	50.21%
Relax/relieve stress	33.50%	45.46%	43.78%
Health reasons	14.08%	42.83%	38.78%
Team sports and activities	39.32%	27.31%	29.00%
Learn new things	28.16%	22.69%	23.46%
To be creative	21.36%	14.73%	15.66%
N/A	7.77%	5.18%	5.54%
Other (please specify)	0.97%	3.42%	3.08%

Q18. What, if anything, prevents you from participating in recreation and culture programs and services?

What, if anything, prevents you from participating in recreation and culture programs and services?	Youth (13-17)	Adult (18+)	Total
Cost/price (admission/registration)	34.95%	43.79%	42.54%
Timing of programs	25.73%	33.92%	32.76%
Unaware of opportunities	23.79%	31.37%	30.30%
Cost/price (equipment)	23.30%	29.86%	28.93%
Lack of interests in programs	30.58%	20.54%	21.96%
Nothing prevents me	26.21%	15.53%	17.03%
Lack of facilities/poor facilities	12.62%	15.45%	15.05%
Transportation	17.48%	10.43%	11.42%
Childcare availability	2.43%	10.59%	9.44%
Quality of programs	9.71%	8.28%	8.48%
Health issues	6.31%	8.20%	7.93%
Other (please specify)	5.83%	7.40%	7.18%
Physical accessibility barriers	4.85%	4.70%	4.72%
Language barrier	0.49%	0.56%	0.55%

Q19. Do you have any comments to share about recreation in our community?

345 comments were received for this question.¹⁵

- 58 comments were related to current aquatic recreation or the need to expand services.
- 57 comments were related to opportunities for children and youth in recreation.
- 53 comments were related to concerns around the cost of admission, membership or facility rentals.
- 34 comments were related to the need for or the enjoyment of parks and green spaces.
- 29 comments were related to the need for family-focused events, programs and facilities.
- 28 comments were specific to ice/rinks/arenas.
 - 11 comments related to the new arena.
- 27 comments were related to the need for trails and pathways.
- 27 comments were related to concerns around operating hours, time slots and facility availability.
- 21 comments were related to access to community events.
- 19 comments were related to fitness centres and gyms.
- 19 comments were related to hockey.
- 18 comments were related to needing information about opportunities.
- 16 comments were related to programs and classes.
- 12 comments were specific to seniors.

¹⁵ Combined Lloyd Needs and Youth Lloyd Needs data

Transportation

Q20. What is your primary mode of transportation?

What is your primary mode of transportation?	Youth (13-17)	Adult (18+)	Total
Personal vehicle (reliable)	44.55%	81.37%	76.21%
Rides from friends or family members	36.63%	3.55%	8.18%
Walking/Biking	13.37%	5.24%	6.38%
Personal vehicle (not reliable-needing maintenance)	2.48%	4.60%	4.30%
Taxi-Senior Taxi Program	0.00%	1.85%	1.60%
Other (please specify)	2.97%	1.29%	1.53%
Taxi-Regular	0.00%	1.69%	1.46%
Border City Connects	0.00%	0.40%	0.35%

Q21. Has a lack of transportation made it difficult for you to access any of the following?

Has a lack of transportation made it difficult for you to access any of the following?	Youth (13-17)	Adult (18+)	Total
It has not been a barrier	56.93%	75.81%	73.16%
Recreation	23.27%	12.66%	14.15%
Shopping or groceries	11.88%	14.27%	13.94%
Public events	19.80%	11.37%	12.55%
Social gatherings	18.81%	10.73%	11.86%
Employment	14.85%	10.81%	11.37%
Medical services	5.94%	11.61%	10.82%
Mental health supports	7.92%	7.18%	7.28%
Social services	3.96%	5.65%	5.41%
Spiritual services	4.95%	5.32%	5.27%
Housing	5.94%	4.19%	4.44%
Other (please specify)	1.98%	4.52%	4.16%
Childcare	2.97%	3.15%	3.12%

Q22. If the City of Lloydminster provided a form of public transportation, would you use this service?

If the City of Lloydminster provided a form of public transportation, would you use this service?	Youth (13-17)	Adult (18+)	Total
Yes, as my primary means of transportation	83.85%	15.40%	24.58%
Yes, as an occasional means of transportation	5.21%	46.94%	41.34%
No	10.94%	37.66%	34.08%

Q23. Do you have any comments to share about transportation in our community?

A total of 475 comments were received for this section regarding transportation.¹⁶

- 243 comments generally related to a need or support for public transit.
- 75 comments related to the cost, reliability, or safety of taxi cabs.
- 66 comments related to the high cost of gas, vehicles, or taxis.
- 40 comments related to transit supports for seniors.
- 36 comments related to the taxpayer costs of public transit.
- 29 comments related to the employment benefits of public transit.
- 26 comments related to the transit challenges of families.
- 26 comments related to the transit challenges of children/youth.
- 21 comments related to barriers created by lack of access for transportation.
- 18 comments related to pathways and sidewalks.
- 17 comments related to road repair, maintenance, and development.
- 17 comments about safety and general transportation in the city.
- 12 comments related to the transit challenges of newcomers.

Q24. What would be your primary use of public transportation?

What would be your primary use of public transportation?	Youth (13-17)	Adult (18+)	Total
Employment	20.88%	27.47%	26.21%
Recreation	39.56%	18.49%	22.53%
Shopping or groceries	13.19%	18.10%	17.16%
Public events	10.99%	16.54%	15.47%
Social gatherings	6.59%	13.02%	11.79%
Medical services	2.20%	4.95%	4.42%
Social services	2.20%	0.91%	1.16%
Mental health supports	3.30%	0.26%	0.84%
Spiritual services	1.10%	0.26%	0.42%

Q25. What would your secondary use of public transportation be for?

What would your secondary use of public transportation be for?	Youth (13-17)	Adult (18+)	Total
Shopping or groceries	16.95%	24.74%	23.28%
Recreation	21.47%	17.45%	18.20%
Public events	9.60%	16.41%	15.13%
Social gatherings	16.38%	14.45%	14.81%
Medical services	2.82%	10.03%	8.68%
Employment	16.95%	6.12%	8.15%
No additional use	10.17%	6.77%	7.41%
Mental health supports	3.95%	1.69%	2.12%
Social services	1.69%	1.04%	1.16%

¹⁶ Combined Lloyd Needs and Youth Lloyd Needs data

Q26. What would your tertiary use of public transportation be for?

What would be your tertiary use of public transportation be for?	Youth (13-17)	Adult (18+)	Total
No additional use	10.17%	21.61%	19.47%
Recreation	21.47%	16.15%	17.14%
Public events	9.60%	15.76%	14.60%
Social gatherings	16.38%	12.63%	13.33%
Shopping or groceries	16.95%	11.46%	12.49%
Medical services	2.82%	9.90%	8.57%
Employment	16.95%	5.21%	7.41%
Spiritual services	0.00%	3.65%	2.96%
Mental health supports	3.95%	1.82%	2.22%

Income/Economics

Q27. Are you currently employed?

Are you currently employed? ¹⁷	Percentage	Responses
Yes	74.96%	925
No	20.66%	255
Prefer not to answer	4.38%	54

Q28. What is your employment status?

What is your employment status? ¹⁸	Percentage	Responses
Full-time	65.15%	602
Part-time	10.39%	96
Full-time and part-time at other job(s)	7.68%	71
Business owner	7.14%	66
Casual	2.81%	26
I work multiple part-time positions	2.60%	24
Other (please specify)	2.38%	22

Q29. What industry do you work in?

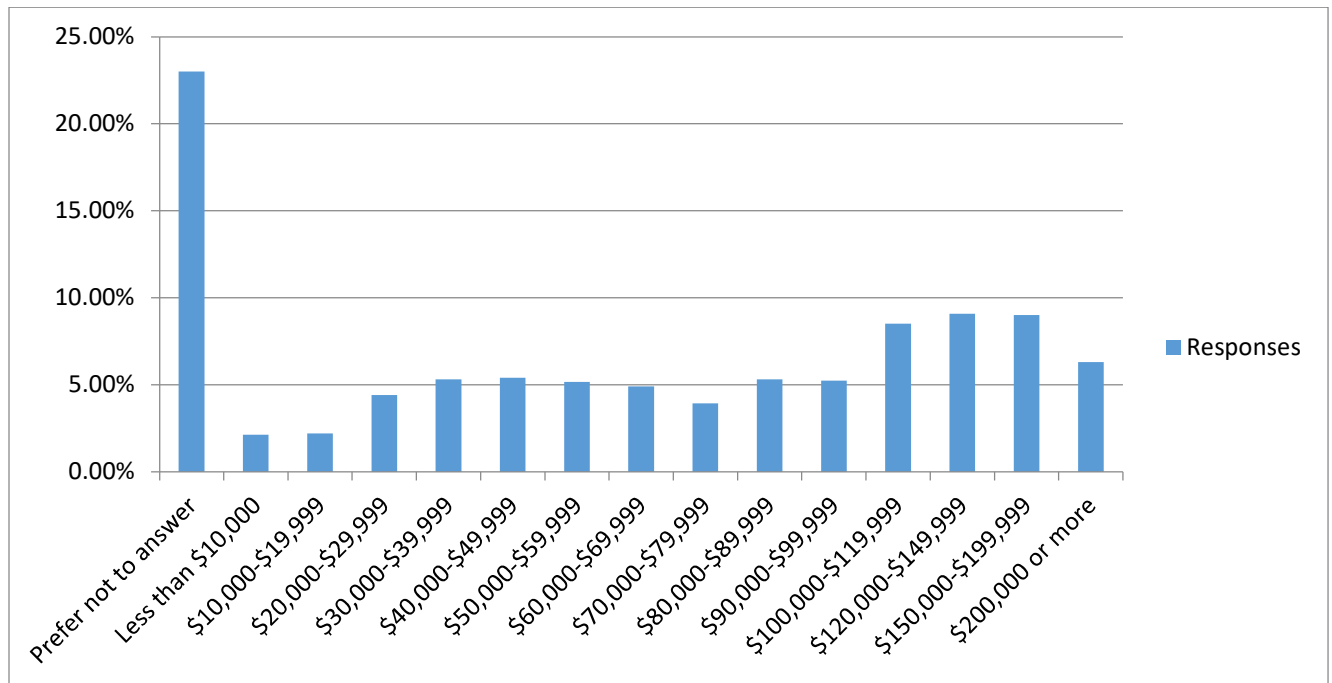
What industry do you work in? ¹⁹	Percentage	Responses
Health care and social assistance	21.10%	195
Educational services	15.91%	147
Retail trade	9.74%	90
Mining, quarrying, and oil and gas extraction	8.23%	76
Unsure	7.47%	69
Professional, scientific and technical services	6.49%	60
Finance and insurance	5.74%	53
Public administration	4.98%	46
Arts, entertainment and recreation	3.79%	35
Construction	3.35%	31
Accommodation and food services	2.71%	25
Agriculture, forestry, fishing and hunting	2.49%	23
Transportation and warehousing	2.16%	20
Real estate, rental and leasing	1.73%	16
Information	1.30%	12
Manufacturing	0.97%	9
Management of companies and enterprises	0.97%	9
Utilities	0.54%	5
Wholesale trade	0.32%	3

¹⁷ Question is specific to Lloyd Needs data

¹⁸ Question is specific to Lloyd Needs data

¹⁹ Question is specific to Lloyd Needs data

Q30. What is your estimated annual household income?



What is your estimated annual household income? ²⁰	Percentage	Responses
Prefer not to answer	23.01%	281
Less than \$10,000	2.13%	26
\$10,000-\$19,999	2.21%	27
\$20,000-\$29,999	4.42%	54
\$30,000-\$39,999	5.32%	65
\$40,000-\$49,999	5.41%	66
\$50,000-\$59,999	5.16%	63
\$60,000-\$69,999	4.91%	60
\$70,000-\$79,999	3.93%	48
\$80,000-\$89,999	5.32%	65
\$90,000-\$99,999	5.24%	64
\$100,000-\$119,999	8.52%	104
\$120,000-\$149,999	9.09%	111
\$150,000-\$199,999	9.01%	110
\$200,000 or more	6.31%	77

²⁰ Question is specific to Lloyd Needs data

Q31. How many dependants live in your household? (Write your response as whole numbers. If you have no dependants leave the question blank).

How many dependants live in your household? ²¹	Percentage	Responses
Children 0-5	50.86%	416
Children 6-12	49.88%	408
Children 13-18	37.29%	305
Adult dependants (Not including yourself) 18+	57.09%	467

Q32. I have reliable access to a:

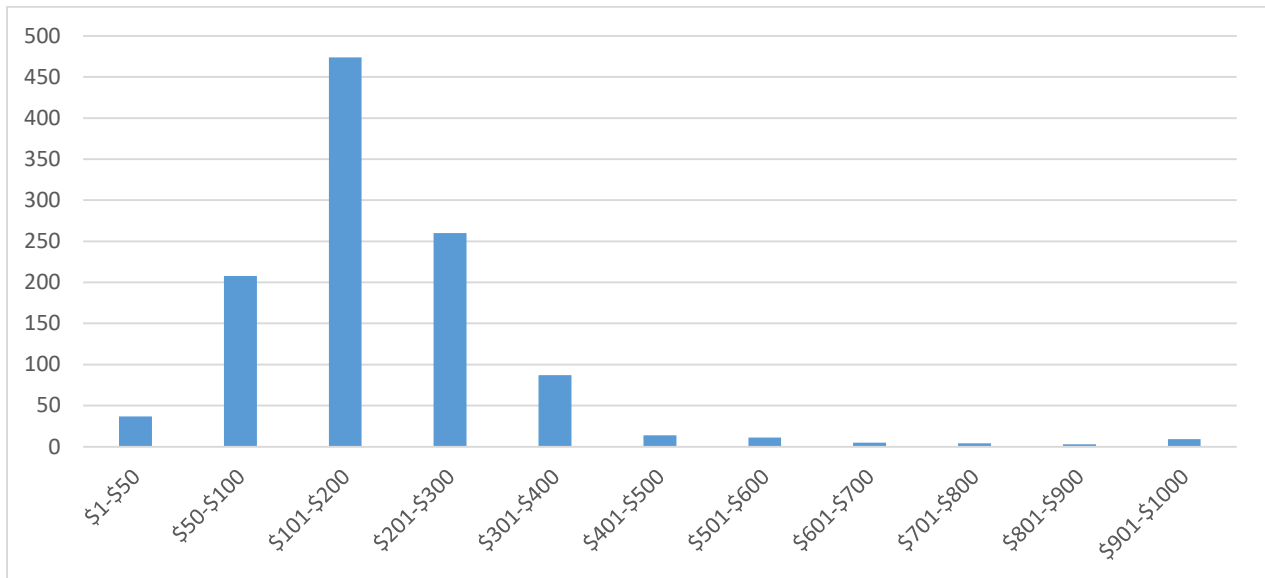
I have reliable access to a phone:	Yes	No
Youth (13-17)	95.63%	4.37%
Adult (18+)	98.44%	1.56%
Total	98.08%	1.92%

I have reliable access to a computer:	Yes	No
Youth (13-17)	94.54%	5.46%
Adult (18+)	89.44%	10.56%
Total	90.11%	9.89%

I have reliable access to the internet:	Yes	No
Youth (13-17)	98.36%	1.64%
Adult (18+)	94.32%	5.68%
Total	94.85%	5.15%

²¹ Question is specific to Lloyd Needs data

Q33. Approximately how much do you spend for a week's worth of food/groceries?



Approximately how much do you spend for a week's worth of food/groceries? ²²	Responses
\$1-\$50	37
\$50-\$100	208
\$101-\$200	474
\$201-\$300	260
\$301-\$400	87
\$401-\$500	14
\$501-\$600	11
\$601-\$700	5
\$701-\$800	4
\$801-\$900	3
\$901-\$1000	9

²² Question is specific to Lloyd Needs data

Q34. Do you have any comments about income, employment, or cost of living in our community?

A total of 506 comments were received for this section.²³

- 349 comments were related to the rising cost of living:
 - 122 related to increased costs of food/groceries.
 - 78 related to utility costs such as heating, water, and electricity.
 - 74 related to fuel and gas-related costs.
 - 71 related to taxes.
 - 48 related to housing costs such as rent and mortgages.
- 30 comments related to difficulty finding employment.
- 13 comments related to a need for transportation, either for themselves or workers.
- 9 comments related to need for more social supports.

²³ Combined Lloyd Needs and Youth Lloyd Needs Data

Housing/Shelter

Q35. Thinking about your living situation(s) in the past month, which of the statements below apply to you?

Thinking about your living situation(s) in the past month, which of the statements below apply to you? ²⁴	Youth (13-17)	Adult (18+)	Total
I own the residence I am currently in	78.45%	68.07%	69.42%
I rent the residence I am currently in	15.47%	22.66%	21.73%
I share a residence with family/dependents	12.71%	16.13%	15.68%
I share a residence with roommates	1.66%	2.81%	2.66%
I live in a senior's care facility	0.55%	2.65%	2.37%
I am staying in supported housing (e.g. Residents in Recovery)	1.66%	0.74%	0.86%
I live in accommodations provided by my employer	1.10%	0.50%	0.58%
I am sleeping at a friend's/family's house because I had no other place to stay	1.66%	0.41%	0.58%
I am staying in a medical/detox/rehabilitation facility	1.10%	0.00%	0.14%
I am sleeping in a shelter	0.00%	0.17%	0.14%
I am sleeping in a vehicle, makeshift shelter, tent or shack	0.55%	0.08%	0.14%
Prefer not to answer	7.18%	2.23%	2.88%

Q36. Thinking about your living situation this past month, which of these statements applies to you?

Thinking about your living situation this past month, which of these statements applies to you? ²⁵	Percentage	Responses
None of the above apply to my living situation	38.38%	464
I spend more than 30% of my monthly income on my housing	37.22%	450
I spend more than 50% of my monthly income on my housing	20.26%	245
I feel that my housing is unstable, or I could easily lose my housing	3.23%	39
I live in housing that needs major repairs (heating or plumbing problems, mold, leaky roof, etc.)	5.96%	72
There are not enough rooms for the number of people in the house I'm in	2.32%	28
I rent a house or an apartment but don't have a written lease agreement	2.32%	28
I do not have renters/homeowners' insurance	3.89%	47
I am on a waitlist for affordable or social housing	0.41%	5
I am on a waitlist for a senior care facility	0.25%	3

²⁴ Combined Lloyd Needs and Youth Lloyd Needs Data

²⁵ Question is specific to Lloyd Needs data

Q37. What, if anything, prevents you from getting the housing that you need?

What, if anything, prevents you from getting the housing that you need? ²⁶	Percentage	Responses
Nothing-I currently have adequate housing	75.85%	917
Cost/price of down payment	17.78%	215
Cannot get loan/mortgage	7.69%	93
Cost/price of rent	10.84%	131
Physical accessibility barriers	0.83%	10
Lack of housing that meets my needs	4.88%	59
Health issues	1.32%	16
Transportation	2.40%	29
Language barrier	0.33%	4
Waitlists	1.49%	18
Other (please specify)	3.56%	43

Q38. Do you have any additional comments about housing in our community?

197 responses were received for this comment section.²⁷

- 92 comments related to concerns about the affordability or cost of rental housing or home ownership.
- 33 comments related to senior housing needs.
- 18 comments related to taxes/property taxes.
- 16 comments related to social housing (housing subsidized for low-income residents).
- 14 comments related to concerns related to the upkeep and repair of properties.
- 13 comments related to suggestions or concerns on planning and zoning.
- 12 comments related to concerns about landlords and the management of rental properties.
- 12 comments related to concerns for unhoused residents.

Q39. What size of home do you live in?

What size of home do you live in? ²⁸	Percentage	Responses
Bachelor	0.71%	8
1 Bedroom	3.97%	45
2 Bedroom	13.50%	153
3 Bedroom	29.83%	338
4+ Bedroom	46.95%	532
Prefer not to answer	5.03%	57

²⁶ Question is specific to Lloyd Needs data

²⁷ Question is specific to Lloyd Needs data

²⁸ Question is specific to Lloyd Needs data/Only included respondents who indicated they owned or rented their home.

Demographics

Q40. How do you describe your gender identity?

How do you describe your gender identity? ²⁹	Percentage	Responses
Man/Male/boy	23.08%	309
Woman/Female/girl	68.86%	922
Non-binary	0.90%	12
Gender-neutral	0.07%	1
Gender fluid	0.07%	1
Transgender	0.37%	5
Two-Spirit	0.15%	2
Genderqueer	0.07%	1
Undecided	0.15%	2
Prefer not to answer	6.27%	84

Census 2021 Gender Identity Lloydminster ³⁰	21.49%	259
Men	49.76%	15,715
Women	50.24%	15,865

Q41. How do you describe your sexual orientation?

How do you describe your sexual orientation? ³¹	Percentage	Responses
Straight	88.58%	985
Lesbian	0.36%	4
Gay	0.45%	5
Asexual	0.72%	8
Bisexual	3.96%	44
Two-spirit	0.18%	2
Queer	0.54%	6
Questioning	0.54%	6
Pansexual	0.45%	5
Prefer not to answer	3.96%	44
Not listed	0.27%	3

²⁹ Combined Lloyd Needs and Youth Lloyd Needs Data

³⁰ <https://www12.statcan.gc.ca/census-recensement/2021/dp-pd/prof/index.cfm?Lang=E> (accessed July 6, 2022)

³¹ Combined Lloyd Needs and Youth Lloyd Needs Data

Q42. Do you identify as any of the following?

Do you identify as any of the following? ³²	Percentage	Responses
White	70.58%	1010
Métis	6.50%	93
Person of Color (Racialized peoples or Visible Minority)	6.36%	91
First Nations	3.49%	50
Black	1.12%	16
Inuit	0.21%	3
Prefer not to answer	11.74%	168

Q43. Are you a student currently attending post-secondary studies in Lloydminster? (Select one)

Are you a student currently attending post-secondary studies in Lloydminster? ³³	Percentage	Responses
Prefer not to answer	2.24%	27
No	93.36%	1125
Yes-Lakeland Student	1.33%	16
Yes-Lakeland International Student	0.08%	1
Yes-Reeves College Student	0.08%	1
Yes-Reeves College International Student	0.08%	1
Other (please specify)	2.82%	34

Q44. Do any of the following statements apply to your experience? (Select all that apply)

Do any of the following statements apply to your experience? ³⁴	Percentage ³⁵	Response
I am living with a sensory disability (seeing/hearing)	3.54%	71
I am living with a physical disability (mobility/flexibility/dexterity/pain)	7.24%	145
I am living with a cognitive disability (learning/developmental/memory)	3.15%	63
I am living with a mental health-related disability	10.53%	211

Q45. Were you born in Canada?

Were you born in Canada? ³⁶	Yes	No	Prefer not to answer
Total	1,240	122	15
Percentage	90.05%	8.86%	1.09%

³² Combined Lloyd Needs and Youth Lloyd Needs Data

³³ Question is specific to Lloyd Needs data

³⁴ Combined Lloyd Needs and Youth Lloyd Needs Data

³⁵ Percentage calculated from 2003 responses

³⁶ Combined Lloyd Needs and Youth Lloyd Needs Data

Newcomers³⁷

Q46. How many years have you lived in Canada?

Years in Canada ³⁸	Percentage	Responses
1-5	7.51%	16
6-10	18.78%	40
11-15	15.49%	33
16-20	1.41%	3
21-30	2.35%	5
31-40	3.76%	8
41-50	4.23%	9
50+	3.29%	7

Q47. What is your country of origin?

Country of Origin ³⁹	Percentage	Responses
Canada	91.99%	1240
Philippines	4.01%	54
England	0.74%	10
United States	0.30%	4
India	0.22%	3
Ireland	0.22%	3
Pakistan	0.22%	3
South Africa	0.22%	3
Brazil	0.15%	2
Ukraine	0.22%	3
Germany	0.15%	2
Mexico	0.15%	2
Pakistan	0.15%	2
New Zealand	0.15%	2
Trinidad & Tobago	0.07%	1
The Netherlands	0.07%	1
Scotland	0.07%	1
Nepal	0.07%	1
China	0.07%	1
Russia	0.07%	1
South Africa	0.07%	1
Nepal	0.07%	1
Australia	0.07%	1
Ethiopia	0.07%	1
France	0.07%	1
Japan	0.07%	1
Iraq	0.07%	1
Kuwait	0.07%	1
Wales	0.07%	1

³⁷ Section only completed by participants that answered NO to being born in Canada.

³⁸ Combined Lloyd Needs and Youth Lloyd Needs Data

³⁹ Combined Lloyd Needs and Youth Lloyd Needs Data

Q48. What is your current migrant status?

What is your current migrant status? ⁴⁰	Percentage	Responses
Canadian Citizen	63.41%	78
Economic Migrant Worker	0.00%	0
Permanent Resident/Landed Immigrant	16.26%	20
Permanent Resident	17.89%	22
Refugee/Claimant	0.81%	1
Student Visa	0.00%	0
Temporary Foreign Worker	0.00%	0
Prefer not to answer	1.63%	2

Q49. Do you feel that your current job is a good match for your education and experience?

Do you feel that your current job is a good match for your education and experience? ⁴¹	Percentage	Responses
Yes	58.42%	59
No	20.79%	21
Unsure	20.79%	21

Q50. Please select the reason you feel your current job is not a good match for your education and experience:⁴²

Please select the reason you feel your current job is not a good match for your education and experience: ⁴³	Percentage	Responses
Skills assessment	27.27%	6
Unsure	18.18%	5
I need to have my international credentials assessed	13.64%	3
I don't have Canadian experience	13.64%	3
There are no jobs in my field	9.09%	2
Discrimination	9.09%	2
I need to improve my English	4.55%	1
Low pay	4.55%	1

⁴⁰ Combined Lloyd Needs and Youth Lloyd Needs Data

⁴¹ Question is specific to Lloyd Needs data

⁴² Only the participants that answered NO to question 49 completed question 50.

⁴³ Question is specific to Lloyd Needs data

Final Thoughts

Q51. Please share any final comments you have below. This is a good opportunity to share if you have ideas or thoughts on how we can make our community better or if there was something you wanted to share but didn't get an opportunity to:

This final comment section received 401 responses.⁴⁴ The following responses come directly from survey submissions based on tone of the topic addressed.

94 comments related to **recreation**.

- *Another indoor swimming pool. I know many people who would utilize a pool more if there was more public swimming. With lessons, swim club and synchro, the pool has limited public access.*
- *Our community desperately needs more INDOOR recreation opportunities for families. We have ALOT of large families in this region and very few affordable options for physical activities during the long winter months.*

44 comments related to a need for public **transportation**:

- *Public transit is the backbone of livable cities. Better transit means less congestion, faster community, more convenience high productivity and better emissions*
- *I truly believe there needs to be a bus system in this city. Taxis are too expensive to use to get to and from work daily and get other necessities.*
- *Lloydminster is in need of public transportation. We are forgetting a portion of our community that struggles financially and is limited to accessing affordable transportation.*

43 comments related to **safety**.

- *I think the crime in this town is getting insane. Theft and creeps around schools and feel very unsafe going to the post office even in daylight.*
- *Reduce crime and gang activity. Lloyd does not feel safe, especially at night. Revitalize downtown.*
- *I wish there were more of a police presence on residential streets at night times for patrolling, and photo radar because there are so many speeders that rev their engines and I worry to let my kids play outside.*

40 comments related to **road maintenance and repair**.

- *Roads are atrocious and never get repaired properly*

32 comments related to **sidewalks and pathways**.

- *I strongly believe we need a better trail/sidewalk system in the entire city of Lloydminster, connecting all areas. We have many running groups and people who walk to all places, and they should not have to share the road.*
- *Sidewalks need to be fixed for better wheelchair and scooter access.*

32 comments related to **cost of living, affordability, and inflation**.

- *The groceries and utilities are so expensive, and I pay Alberta power and gas but don't get the rebate*
- *wages need to increase, there should be some kind of grants available to those that have a mortgage, for fixing up the home, so it remains in livable condition. Not everyone has a nest egg to fall back on when things go wrong. Most of us have to live, if you call it that, cheque to cheque, deciding whose name gets pulled out of the hat this cheque to be paid, and who has to wait. Then you worry about disconnection notices because you couldn't make your payment*

27 comments related to **housing and homelessness**.

- *I think we need to deal with the homeless issue in Lloydminster. There needs to be a safe place for them to go to get them off the streets at the very least so it will reduce the loitering a bit.*
- *There needs to be another drop-in center for the unhoused members of Lloydminster*

⁴⁴ Combined Lloyd Needs and Youth Lloyd Needs Data

25 comments related to **governance and taxation.**

- *Mayor of this city has innovative and good leadership.*
- *Please bring back the program where if you paid your property taxes early you received a discount.*
- *This city is away too top heavy in management & were told that in a study done a number of years ago but they have hired more & more management. If they would cut back maybe our taxes would go down. This city is way too fast in knocking down buildings that putting some maintenance into them would save a lot of money*

22 comments relating to **social supports**

- *This town needs to do a lot more to help its people out. It spent way too much spending money when times were good. Now that times are rough the city needs to do more to help its people. Public transportation, lower living costs, more access to helpful programs such as soup kitchens.*
- *There are many great non-profit groups in our city, and some are a duplication of service and spread out the volunteer capacity of citizens...is there a way to amalgamate some of those organizations perhaps under project sunrise and save work for many? promotion of what exists in the city for services is key - finding ways to get that information out regularly to citizens so they use the services*

Appendix A

Organizations/Departments that assisted with the survey design

1. City of Lloydminster
 - a. Communications and Marketing
 - b. Social Programs and Services
 - c. Economic Development
 - d. Public Safety
 - e. Recreation and Culture
2. Lloydminster Salvation Army
3. Lloydminster Region Housing Group
4. Saskatchewan Health Authority
 - a. Population Health
 - b. Mental Health and Addictions
5. LPSD and LCSD
6. The Olive Tree
7. Inclusion Lloydminster
8. Residents in Recovery
9. Prospect Human Services
10. Lloydminster Sexual Assault Services
11. Lloydminster Learning Council Association
12. Big Brothers Big Sisters of Lloydminster
13. Lloydminster Interval Home Society
14. Lloydminster Local Immigration Partnership
15. Out Saskatoon
16. Lloydminster Youth Council

Additional organizations were provided the opportunity to share input through the interagency network but may have been unable or uninterested in participating.

Appendix B

Engagement Schedule

Location	Date	Participants
Launch event	April 11, 2022	12
Lakeland College	April 12, 2022	21
The Olive Tree	April 13, 2022	11
Servus Sports Centre Farmers Market	April 14, 2022	32
Legacy Centre Income Tax Clinic	April 26, 2022	21
Volunteer Breakfast	April 30, 2022	15
LVE Street Team	May 1, 2022	7
Lloydminster Rotary Club	May 3, 2022	12
Lloyd Mall	May 14-15, 2022	22
Servus Credit Union	May 12, 2022	3
Synergy Credit Union	May 13, 2022	2
Lloyd Mall	May 14-15, 2022	22
Vic Juba Theatre	May 18, 2022	23
Coffee with a Cop	May 19, 2022	1
Grace United Church Outreach	May 19, 2022	23
LGBTQ+ Society of Lloydminster	May 25, 2022	7
Residents in Recovery	May 23, 2022	20
Prairie North Plaza	May 25, 2022	3
Servus Sports Centre Community Garage Sale	May 28, 2022	34
Total	April 12-May 30	279