

REPORT TO THE COMMUNITY

2022

# LLOYDMINSTER





The City of Lloydminster acknowledges that it's located on Treaty 6 territory and respects the histories, languages and cultures of First Nations, Métis, Inuit and all First Peoples of Canada, whose presence continues to enrich our vibrant community.

## VISION

### CANADA'S BORDER CITY, A PROUD COMMUNITY WITH OPPORTUNITY FOR ALL.

A community's vision provides a long-term picture of where or what the community wishes to be or become. The vision also indicates what makes Lloydminster unique.

## MISSION

### PROVIDING QUALITY PROGRAMS AND SERVICES TO THE COMMUNITY.

A city's mission answers a question about what business the community is in. It lets readers know what Lloydminster does and who benefits. This mission statement is based on key ideas about how Council will achieve its vision.

## VALUES

The values expressed here are the guiding principles that help determine how the City behaves, both in public and privately

### ACCOUNTABILITY

We represent the citizens of Lloydminster and we recognize they are the reason the City exists. We will govern responsibly, providing exceptional value in our service.

### DIVERSITY

Our community is home to many people, families and groups that represent the best of what Canada has to offer. As a city, we benefit from the engaged contributions of all.

### INNOVATION

We will take a creative and forward-thinking approach to decision-making with the future of our community in mind.

### RESPECT

We value the contributions of everyone, based on the shared desire to succeed as a city. As such, we will continue to build a community in which people feel safe and are safe.

### TRANSPARENCY

We are accountable to those we serve. We will ensure municipal information is readily accessible to our citizens and seek opportunities to engage them in key decisions.

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# MAYOR & COUNCIL

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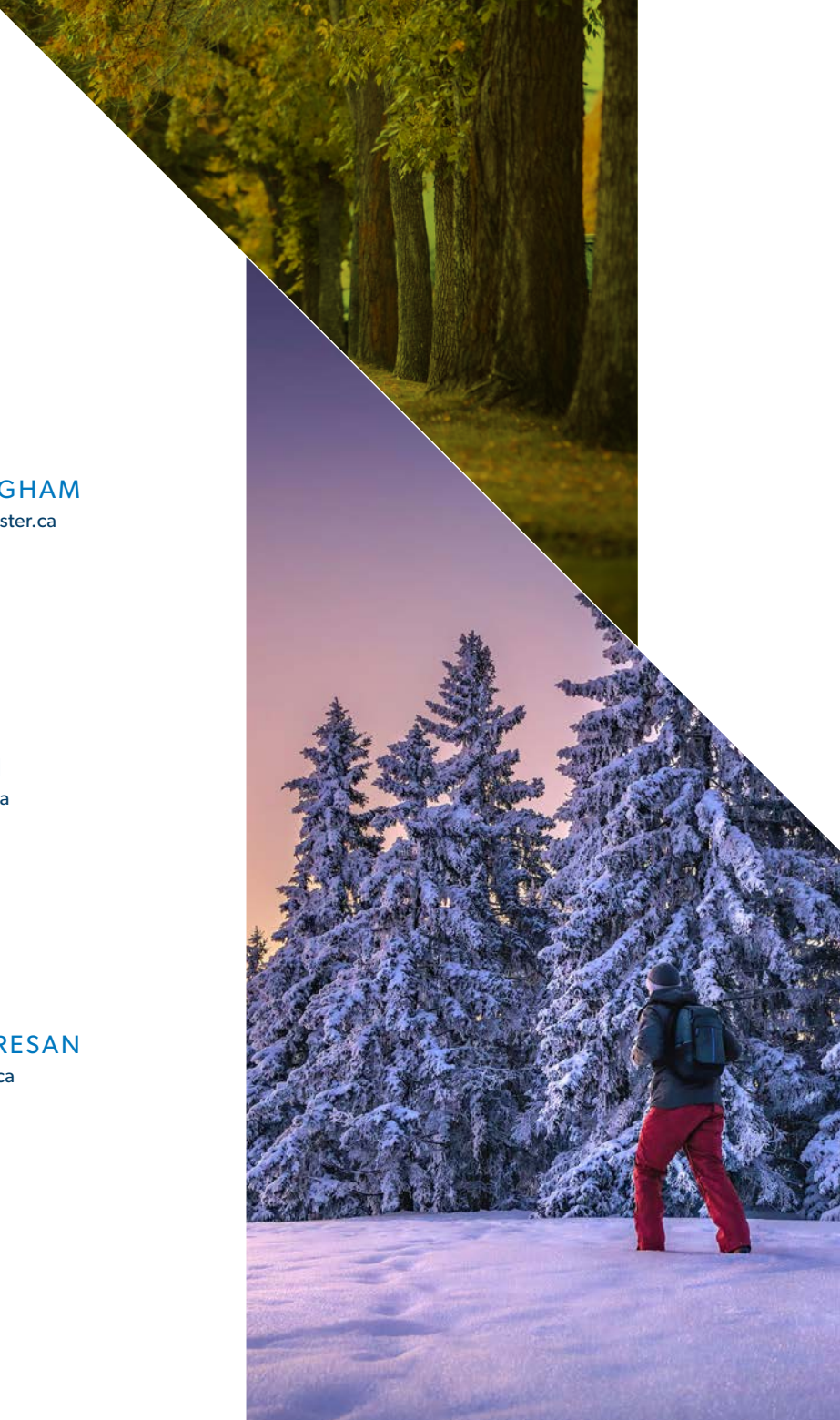
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# COVID-19

## WHAT IS THE CORONAVIRUS?

Coronaviruses are a large family of viruses that circulate in animals, including humans and may cause illness. Human coronaviruses are common and can range from mild illnesses such as the common cold to severe illnesses such as Severe Acute Respiratory Syndrome Coronavirus (SARS CoV) and the Middle East Respiratory Syndrome Coronavirus (MERS CoV).

## HISTORY (GLOBAL)

The Centers for Disease Control and Prevention responded to a pandemic of respiratory disease spreading from person-to-person caused by a novel (new) coronavirus. The disease has been named "coronavirus disease 2019" (COVID-19), which can cause mild to severe illness, and has resulted in death in some cases.

The World Health Organization declared COVID-19 a pandemic in March 2020.

## HISTORY (LOCAL)

In alignment with the Government of Saskatchewan, all COVID-19 public health orders related to mandatory masking while indoors and isolation requirements expired in Lloydminster effective 12:01 a.m. on Monday, February 28, 2022.

### CITY FACILITIES

Effective Monday, February 28, 2022, masks were no longer required in most City-owned and operated facilities. The exception to this rule was the Lloydminster RCMP Detachment and the Lloydminster Airport, as these buildings fall under federal COVID-19 guidelines.

### MASKING

Although masking requirements were no longer required under the public health order, some people still choose to wear masks based on their own risk assessment and comfort level, depending on the circumstances. Masking requirements may still have been in effect in certain workplaces at the discretion of owners or operators.

### LIVING WITH COVID-19

Residents are encouraged to continue to help reduce the spread of COVID-19 including wearing your best mask, taking advantage of free rapid testing, regular hand washing and staying home when ill.

### VACCINATIONS

Information about Saskatchewan's COVID-19 vaccine delivery strategy and resources, including vaccine appointment booking and eligibility is available at [Saskatchewan.ca/COVID19](https://www.saskatchewan.ca/COVID19).

## TIMELINE

Previously extended public health order dated September 16, 2021, extended again until February 28, 2022	Jan 12
Government of Saskatchewan updates self-isolation, close contact protocols	Jan 28
Government of Saskatchewan ending proof of vaccination requirement, effective Feb. 14	Feb 8
Masking mandate in Lloydminster lifted, public health orders expire, effective February 28	Feb 25

## FOR MORE INFORMATION

[www.Saskatchewan.ca/COVID-19](https://www.Saskatchewan.ca/COVID-19)  
[www.Lloydminster.ca/COVID-19](https://www.Lloydminster.ca/COVID-19)

## ADDITIONAL RESOURCES

Government of Saskatchewan  
[www.Saskatchewan.ca/COVID19](https://www.Saskatchewan.ca/COVID19)

Saskatchewan Health Authority  
[www.SaskHealthAuthority.ca](https://www.SaskHealthAuthority.ca)

Government of Alberta  
[www.Alberta.ca/COVID19](https://www.Alberta.ca/COVID19)

World Health Organization  
[www.who.int](https://www.who.int)

Centers for Disease Control and Prevention  
[www.cdc.gov](https://www.cdc.gov)



# MESSAGE FROM THE MAYOR

As the mayor of our great community, I am thrilled to introduce the 2022 Report to the Community and highlight a number of exciting developments that have recently taken place - some that are currently underway - and acknowledge the many achievements by City Administration and staff.

First and foremost, I am proud to say we have officially opened a brand new fire station in our city. This state-of-the-art facility will not only improve response times in the event of an emergency, but will also provide our dedicated firefighters with the resources and technology they need to keep our community safe.

In addition to the new fire station, we're also making significant progress in constructing our wastewater treatment facility. This project is a vital investment in our community's infrastructure and will help ensure we have clean and safe water for years to come.

Another project I am excited to share with you is the early stages of planning a new event facility. This facility will provide our community with a state-of-the-art space for hosting events and gatherings of all kinds, from concerts and parties to international and cultural events to provincial and national sporting events.

One area I know we're all thrilled about is that many of our community events have returned, most of which reported record-setting attendance. The region has shown its support and excitement for these beloved gatherings, from our annual pancake breakfast to kick off the LloydEx Fair to Fall Fest as we celebrate our agricultural roots.

One of the things I am most proud of in our community is the diversity and spirit of volunteerism present here. We're blessed to have such a wide range of nationalities and backgrounds represented which is reflected in the many volunteers who give back to our community.

As we look ahead to 2023, I am excited and optimistic about what the future holds for our community. I am confident that with our residents' hard work and dedication, we'll continue to grow and prosper in the coming year. Thank you for your continued support, and let's work together to make our community the best it can be.

Thank you to all who call Lloydminster home, those who serve and support the community through business, and everyone who visits. We're in this for you.

Gerald S. Aalbers  
Mayor





# MESSAGE FROM THE CITY MANAGER

Hello, and thank you for taking time to learn about the City of Lloydminster's progress over the past year.

2022 was an energetic bounce-back period for our community, as residents and businesses across the city worked to put pandemic effects in the rear-view mirror. We breathed a collective sigh of relief when Saskatchewan cancelled the remaining COVID-19 public health orders, allowing our City teams to resume normal operations for the first time since early 2020.

For our Council and Administration, it was all systems go from the first week of January when we selected the site for the new Lloydminster Place event facility. Only a few weeks later, we cheered on the Lloydminster Public Library team during their grand-opening celebration, ushering in a new era of collaboration between the Library and the City.

On January 31, we received the Alberta Government's approval of our annexation application, adding 23.5-quarter sections of land along Lloydminster's northern, western and southern boundaries. This announcement was the culmination of more than a decade of hard work and deliberation by our Council and Administration. I applaud all who had a hand in this future-shaping endeavour.

April, May and June brought a frenzy of activity as our annual capital work commenced. In that span, we also sought the support of our local business community in completing a Retail Gap Analysis. We also began engaging the people of Lloydminster ahead of the 2023 municipal budget discussions.

Summer brought a slew of events, including another successful Canada Day celebration in Bud Miller All Seasons Park, the construction of a new playground in the Parkview neighbourhood, and the grand opening of the new Fire Station No.1 in the city's northeast corner.

We also hosted a special event at the former Kin-Kinette Park, renamed for long-serving mayor and councillor Ken Baker, who passed away in 2020. Many of Ken's friends and family attended an emotional ceremony to honour the local leader who committed much of his adult life to helping Lloydminster realize its potential as a burgeoning city.

In November, we began a cemetery expansion project, and we launched a series of online animated videos to boost awareness of how the City conducts services like snow removal, waste pickup, street sweeping and more.

Also, in 2022, we made major headway in our ongoing water and sewer replacement program and completed more than 15 street improvement projects. We were also pleased to continue as a major supporter of the Economic Partnership Summit in October. On the Economic Development front, we saw an increase in new home starts, and businesses reported a significant rebound from the pandemic. In addition to the opening of a new Canadian Tire location, Lloydminster saw numerous new projects that pushed us to a five-year high in development permitting values, with several new expressions of interest and site-selection proposals.

Despite the many hurdles the past few years have presented, our municipality continues to move forward, raising the bar for value in services ever higher. As public servants and stewards of this city, we thank our residents and businesses for supporting our work to build a thriving and prosperous community.

Yours in service,

Dion Pollard  
City Manager



# GOVERNANCE

Legislative Services' primary function is to ensure that proper legislative process is being followed by the City and Council, and is responsible for:

- ▶ COUNCIL MEETINGS
- ▶ GOVERNANCE DOCUMENT MANAGEMENT
- ▶ LEGAL SERVICES
- ▶ PROCUREMENT
- ▶ INSURANCE
- ▶ RECORDS MANAGEMENT
- ▶ PROPERTY LEASING

## THE LLOYDMINSTER CHARTER

The *Lloydminster Charter* is the governing document of the City of Lloydminster, adopted by both the provinces of Alberta and Saskatchewan to recognize Lloydminster's unique challenges of being bi-provincial.

In 2022, Administration worked with both the Province of Alberta and the Province of Saskatchewan to complete a review of the governance portions of the Charter. *The Cities Act* (Saskatchewan municipal legislation) and the *Municipal Government Act* (Alberta municipal legislation) have completed amendments in recent years. This legislative review and update of the Charter aligns with the provincial legislative changes.

Amendments include, but are not limited to:

- ▶ the addition of a clause to review the Charter on a routine basis;
- ▶ the requirement of Council disclosure forms;

- ▶ additional clarification on taxation and assessment legislation to align with the Municipal Government Act;
- ▶ updated requirements for the Procedure Bylaw; and
- ▶ the requirement of a Public Participation Policy.

Charter amendments were finalized in December 2022, with the newly revised Lloydminster Charter going into effect on January 1, 2023.

## GOVERNANCE

Legislative Services continued to work collaboratively with all departments' needs while reviewing and updating current policies, bylaws, and processes to ensure compliance and accuracy. Some key governance documents brought forward were:

- ▶ ANNEXATION BYLAW
- ▶ CEMETERY BYLAW
- ▶ COMMUNITY STANDARDS BYLAW
- ▶ LICENSE OF OCCUPATION POLICY
- ▶ RECORDS MANAGEMENT BYLAW
- ▶ SAFE & HEALTHY COMMUNITY GRANT POLICY
- ▶ SASKATCHEWAN TASK ENFORCEMENT POLICY

Legislative Services continues to follow the Governance Document Review Schedule, which ensures proper review and updating of all governance documents, which further ensures legislative compliance.

## LEASING

Leasing provides the City of Lloydminster with a window of opportunity to develop a partnership and working relationship with individuals in the community. All lease agreements are executed at market value in accordance with The Lloydminster Charter, ensuring all lessees are treated fairly.

The City of Lloydminster actively leases or licenses space not currently required for civic purposes.

**Current leasing opportunities are available in:**

- ▶ FARMLAND
- ▶ BARE LAND
- ▶ AIRPORT TERMINAL SPACE
- ▶ AIRPORT HANGAR LAND
- ▶ FACILITY SPACE
- ▶ BILLBOARDS
- ▶ DOWNTOWN PARKING



# FINANCE

Responsible for upholding sound practises that safeguard the City's assets, the Finance department aims to reduce financial risk and support short- and long-term financial sustainability.

The department's core services include:

- ▶ ESTABLISHING STRONG FINANCIAL POLICIES AND PROCEDURES
- ▶ PREPARING VALUABLE AND TIMELY FINANCIAL REPORTS
- ▶ LEADING A FISCALLY RESPONSIBLE BUDGET PROCESS
- ▶ COLLABORATING WITH OTHER DEPARTMENTS TO APPLY LEAN PRINCIPLES TO BUSINESS PROCESSES
- ▶ ADVISING ON FINANCIAL MATTERS FOR ALL CITY DEPARTMENTS, THE CITY MANAGER, AND COUNCIL
- ▶ MANAGING THE CITY'S FINANCIAL ASSETS PRUDENTLY AND EFFECTIVELY

## Highlights:

- The 2023 budget was approved by Council and included a 4.8% municipal tax levy increase, assumes 2% growth in assessment, a 4.5% taxation user fee increase, and a 5% utility rate increase to keep pace with inflationary costs, maintaining current service levels, and contribute a modest amount to reserves for the future.
- The 10-year (2023-2032) Capital Infrastructure Plan identified \$493M in spending required to replace, rehabilitate, acquire, or construct assets. The 2023 capital budget was approved at \$64M.
- Utilized \$31M of the total project budget of \$81.5M to construct the Wastewater Treatment Facility. The City successfully claimed \$19M in grant funding in 2022. Approximately \$25M remains to be spent on this project. Work is ongoing and expected to be complete by December 2023.
- \$9.86M was spent on the construction of the new fire station. Construction is expected to be complete in 2023 with a total project budget of \$10.1M.
- Completed projects aimed to improve customer service, gain efficiency and enhance quality. These initiatives resulted in:
  - Enhanced month-end processes to deliver timely and accurate financial reports
  - Improved internal procedures to apply customer payments to account quickly and accurately
  - Prompt vendor payment procedures for City contractors and suppliers
  - Reduced the utility billing process from 3 days to 1 day
  - 13% uptake in paperless utility billing



# ASSESSMENT & TAXATION

## ASSESSMENT

Conducting in-house assessment services provides an enhanced service level to City ratepayers through exceptional communication and customer service that fosters positive relationships with residents and business owners. The in-house transition allows for better control over assessment data and ensures assessments are fair and equitable to property owners. The Assessment and Taxation team provides ratepayers with equal and transparent means to share the cost of civic services essential to a vibrant and growing city.

## TAXES

Providing sustainable services for the City of Lloydminster and those who reside within the community, Taxation is responsible for annual tax levy collection and abides by provincial policies and procedures.

### Highlights:

- Through complementary orders in council, the Alberta and Saskatchewan governments approved an annexation between the City of Lloydminster and the County of Vermilion River, adding 51 properties to the assessment roll for the City. Despite the short turnaround with the approval of the annexation order, assessment and taxation notices were delivered promptly.
- 90% of the 2022 tax levy was collected by the due date
- 36.7% increase in enrolment in Pre-Authorized Debit Plan for monthly property tax payments in 2022

# INFORMATION TECHNOLOGY & GIS

## INFORMATION TECHNOLOGY

The Information Technology (IT) department provides technological solutions to staff. The core functions include desktop computing environments and peripherals, infrastructure and application servers, storage, networking and firewall devices and business applications.

### Highlights:

- Researched and implemented Freshservice, an IT service management system, to report and track IT service requests. This streamlined process allows staff to report and track tickets and provides improved communication and faster resolution times for staff. In the 6 months after implementation, the number of requested tickets per month averaged 450.
- Centralized print capabilities on enterprise printers and reduced the number of printers by 25%.
- Worked with the Lloydminster Fire Department and Engineering to install and set up the required technology for the relocation to the new Station No. 1.
- Continued to enhance the City's cybersecurity program by participating in the pilot program for municipalities organized by the Canadian Centre for Cyber Security.
- Replaced end-of-life hardware and updated software maintenance levels to remain current, enabling City staff access to up-to-date technology.

## GEOGRAPHIC INFORMATION SYSTEMS (GIS)

The Geographic Information Systems (GIS) department provides and supports GIS and mapping solutions for City staff and external stakeholders. The core functions include GIS data updates, data capture including aerial photo, desktop mapping, webmap creation and GIS app development.

### Highlights:

- Streamlined GIS data share agreements and processes to facilitate better decision-making choices.
- GIS web map reauthoring of LloydMap to increase speeds and data accuracy.
- Worked with IT to create fibre optic network plan to connect all City-owned facilities with secure high-speed connection.
- Web map development for the following teams:
  - Transportation – snow removal/street cleaning
  - Planning – Permit approval tracking and information collection for approvals
  - Leasing – Track lease locations and availability
  - Taxation & Assessment – Updated pictometry to assist accuracy of assessments











# PARKS, RECREATION AND CULTURE

The City of Lloydminster facilitates healthy living through access to attractive and functional recreational and cultural spaces. Each facility and public park are inclusive spaces and welcome people of all ages, backgrounds and abilities to support an active community.

## THE PARKS AND GREEN SPACE TEAM MAINTAINS

- ▶ 35 PARKS
- ▶ 26 PLAYGROUNDS
- ▶ 100+ SHRUB BEDS
- ▶ 87 GARDEN PLOTS
- ▶ 26 BALL DIAMONDS
- ▶ 8 KMS OF SKI TRAILS
- ▶ 1 SPEEDSKATING OVAL
- ▶ 10,500 ANNUAL FLOWERS
- ▶ 790 ACRES OF GREEN SPACE
- ▶ 300 ACRES OF DEVELOPMENT
- ▶ 9 OUTDOOR BOARDED SKATING SURFACES
- ▶ 193 ACRES OF GREEN SPACE FOR SCHOOLS
- ▶ 6 ACRES OF LAKE ICE FOR RECREATIONAL SKATING

## CAPITAL PROJECTS

- ▶ ADDITION OF:
  - PARKVIEW PLAYGROUND
  - PICKLEBALL/BASKETBALL COURTS AT BUD MILLER ALL SEASONS PARK
- ▶ BUD MILLER LAKE TRAIL RESTORATIONS PROJECTS
- ▶ CO-OPERATORS FIELD RESTORATION
- ▶ TREE PLANTING AT THE OFF-LEASH DOG PARK

### Highlights:

- 2,685 ball diamond rentals
- 353 soccer pitch rentals
- 518 volleyball courts, tennis courts, trail rentals



## ARCHIE MILLER ARENA

Built in 1966, this 24,000 square-foot arena is the epitome of your hometown rustic arena with its exposed beam ceiling.

With room for 150 seating capacity, expandable to 350 standing, the Archie Miller Arena is a great choice for those wanting to enjoy a down-to-earth feel while enjoying their favourite ice sport

### By the numbers:

- ▶ 754 HOURS OF BOOKED ICE TIME



## BIOCLEAN AQUATIC CENTRE

Featuring a six-lane, 25-metre pool complete with a 150-foot slide and wave pool, the Bioclean Aquatic Centre provides a safe, family-friendly atmosphere that includes public swimming times, swimming lessons, day camps, birthday parties.

### By the numbers:

- ▶ 3,143 REGISTERED PUBLIC SWIMMING LESSON PARTICIPANTS
- ▶ 2,258 REGISTERED PRIVATE SWIMMING LESSON PARTICIPANTS
- ▶ 64 LIFEGUARD COURSE PARTICIPANTS
- ▶ 136 BABYSITTER AND STAY SAFE COURSE PARTICIPANTS
- ▶ 19 FIRST AID COURSE PARTICIPANTS
- ▶ 900 MEMBERSHIP HOLDERS CHECKED IN 22,110 TIMES

### Major projects:

- ▶ LOCKER REPLACEMENT



## BUD MILLER ALL SEASONS PARK

Sitting on 200 acres of land, Bud Miller All Seasons Park is the perfect backdrop for any occasion.

### By the numbers:

- ▶ 2 PLAYGROUNDS
- ▶ 6 TENNIS COURTS
- ▶ 3 VOLLEYBALL COURTS
- ▶ 518 TENNIS, VOLLEYBALL COURT AND TRAIL RENTALS
- ▶ 87 GARDEN PLOTS
- ▶ 2 BALL DIAMONDS
- ▶ 540 SQ. M. SPRAY PARK
- ▶ 8 KMs OF SKI TRAILS
- ▶ 200-PLUS SEAT AMPHITHEATRE
- ▶ 346 AMPHITHEATRE, PICNIC AREA/SHELTER, ROOM RENTALS
- ▶ 6 ACRES OF LAKE ICE FOR RECREATIONAL SKATING
- ▶ 2 WEDDINGS HOSTED

### Major projects:

- ▶ REMOVED BRICK PAVERS AT PICNIC SHELTER AND REPLACED WITH CONCRETE
- ▶ REPURPOSED LAWN BOWLING GREEN TO PICKLEBALL AND BASKETBALL COURTS
- ▶ REFURBISHED BRICKWORK AT THE FIREPIT IN THE PICNIC SHELTER
- ▶ REPAIRED 250 M OF ASPHALT TRAIL









### CENTENNIAL CIVIC CENTRE

The Centennial Civic Centre is a 1,700-seat multi-purpose arena that regularly hosts Junior A and Junior B hockey, lacrosse and ball hockey.

**By the numbers:**

- ▶ 2,530 HOURS OF BOOKED ICE TIME



### LLOYDMINSTER GOLF & CURLING CENTRE

Home to one of the top golf courses in Saskatchewan, the Lloydminster Golf & Curling Centre offers an 18-hole public golf course, a driving range and an eight-sheet curling rink. The facility also has squash and racquetball courts, a fully licensed kitchen and a lounge.

**By the numbers:**

- ▶ 17 GOLF TOURNAMENTS
- ▶ 1,797 TOURNAMENT ENTRIES
- ▶ 32,000 ROUNDS OF GOLF
- ▶ 336 MEMBERSHIPS SOLD
- ▶ 5,849 DRIVING RANGE PARTICIPANTS
- ▶ 59 SQUASH/RACQUETBALL MEMBERSHIPS SOLD

**Major projects:**

- ▶ RESURFACE OUTDOOR STAIRS





## LLOYDMINSTER MUSEUM + ARCHIVES

The Lloydminster Museum + Archives is a diverse recreational facility providing extra-curricular arts and cultural programming to the community; research services for local history; develops informative cultural and historical exhibitions and displays; and offers curriculum-based educational programs to schools. The facility also hosts cultural events that showcase Lloydminster's diversity and celebrates art and culture. The LMA houses a large museum artifacts and an archival record collection documenting the historical development of Lloydminster and the region from settlement to present day.

Weaver Heritage Park, a seasonal living history site, hosts historical buildings and related programming celebrating our local culture. Staff and volunteers work together to provide guided tours of some of Lloydminster's first buildings and interpret the region's pioneer and agricultural history.

### By the numbers:

- ▶ 3,833 ADMISSIONS TO THE LMA
- ▶ 520 ADMISSIONS TO WEAVER HERITAGE PARK
- ▶ 13 SPECIAL EVENTS HOSTED
- ▶ 1,326 PARTICIPANTS IN EXTRA-CURRICULAR PROGRAMS
- ▶ 2,328 PROGRAM ATTENDEES
- ▶ 2,066 STUDENTS/TEACHERS ATTENDED SCHOOL PROGRAMS AND FIELD TRIPS

### Major projects:

- ▶ Focused on developing cultural programs to represent the diversity of our community better. Programs that focused on Indigenous reconciliation, cultural practices, and forms of art and programs that celebrated multicultural diversity.





### LLOYDMINSTER OUTDOOR POOL

Three metres deep, 25 metres long and featuring two waterslides, the Outdoor Pool is a great way to beat the summer heat.

**By the numbers:**

- ▶ 57 MEMBERSHIP HOLDERS CHECKED IN 722 TIMES
- ▶ 9,802 GENERAL ADMISSION ENTRIES
- ▶ 488 DROP-IN PASSES SOLD



### LLOYDMINSTER PLACE

The City of Lloydminster is currently in the design process of a new twin arena event facility that will be located in a new Entertainment District located on the Saskatchewan side, east of 40 Avenue and north of 36 Street. TBD Architecture + Urban Planning was hired in 2021 to design the Entertainment District's new facility and site plan. In 2022, PCL Construction Management Inc. was brought onto the project as the construction manager. Throughout 2022, the Core Project Team engaged with the public and several stakeholders to determine the needs and desires of the community and made many decisions that impacted the design of the facility. To learn more about this project or sign up for the newsletter, visit [LloydminsterPlace.ca](http://LloydminsterPlace.ca).



### RUSS ROBERTSON ARENA

The Russ Robertson Arena is available for bookings yearlong for hockey, lacrosse, ball hockey and figure skating.

**By the numbers:**

- ▶ 1,620 HOURS OF ICE TIME AND DRY FLOOR TRAINING







## SERVUS SPORTS CENTRE

Lloydminster's largest multi-sport and event hosting facility, Servus Sports Centre provides visitors of every age, skill level and ability an opportunity to work out, compete and play under one roof.

### By the numbers:

- ▶ 3,398 MEMBERSHIP HOLDERS CHECKED IN 54,027 TIMES
- ▶ 2,400 HOURS OF FIELD HOUSE BOOKINGS
- ▶ 3,822 WALK ACROSS CANADA CHECK-INS, RECORDING 8,439 KMs WALKED
- ▶ 23,431 DROP-IN PASSES SOLD
- ▶ 1,031 FUN ZONE DROP-INS
- ▶ 260 PRIVATE SKATING LESSON PARTICIPANTS
- ▶ 442 PERSONAL TRAINING SESSIONS
- ▶ 7,860 HOURS OF ICE TIME AND DRY FLOOR TRAINING

### Major projects:

- ▶ REPLACED ARENA AND FIELD HOUSE NETTING
- ▶ SIDEWALK REHABILITATION
- ▶ REPLACED 3 COMPRESSORS IN REFRIGERATION PLANT



## PROGRAMMING AND EVENTS

The City of Lloydminster offers a wide range of programming for residents at facilities and parks. As a vibrant and active community with inclusivity at heart, the City and staff are committed to providing a welcoming, recreational experience for all guests.

### Major events:

- ▶ WINTERFEST
- ▶ CANADA DAY
- ▶ STREETFEST
- ▶ HERITAGE DAY
- ▶ FALLFEST

### Available programming, among others:

- ▶ BIRTHDAY PARTIES
- ▶ CAMPS
- ▶ COURSES AND CLASSES
- ▶ FAMILY ACTIVITIES
- ▶ FITNESS AND WELLNESS
- ▶ LESSONS

### By the numbers:

- ▶ 164 PROGRAMS WITH 853 PARTICIPANTS



...facts tell us?  
...we learn from artifacts?  
...ies do they tell?

...ess what these objects are?

...were acquired especially for hands-on  
...re part of our programming collection.  
...hat these artifacts are and how they  
...used. Lift to reveal the answers.





# SOCIAL PROGRAMS AND SERVICES

Social Programs and Services connects people to social resources while supporting healthy living and positive lifestyles among Lloydminster's diverse community.

A large portion of the department's funding comes from the Family and Community Support Services (FCSS) — an 80/20 partnership between the Province of Alberta and the City of Lloydminster.

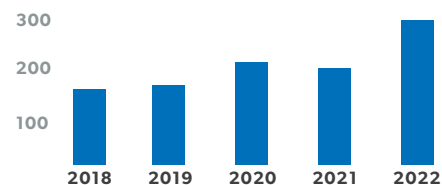
While the funding is based on the city's Alberta population, FCSS programs operate freely on both sides of the border.

## By the numbers:

- ▶ 13 FCSS GRANTS DISTRIBUTED = \$385,000
- ▶ 12 SASKATCHEWAN LOTTERIES PROGRAM = \$81,414
- ▶ 4 LLOYDMINSTER TOBACCO REDUCTION GRANTS = \$27,200
- ▶ LLOYDMINSTER YOUTH COUNCIL OPERATING GRANT = \$7,500
- ▶ BORDER CITY CONNECT OPERATING GRANT = \$12,600
- ▶ GOVERNMENT OF SASKATCHEWAN TRANSPORTATION ASSISTANCE FOR PEOPLE WITH DISABILITIES = \$12,241

## INFORMATION AND REFERRAL REQUESTS

Social Programs and Services connects residents to resources and services in the community through referrals and the distribution of materials such as directories, brochures and one-on-one conversations. In 2022, the department answered 301 requests for information about community resources.



## YOUTH COUNCIL

The City of Lloydminster continued its formal partnership with the Lloydminster Youth Council. Each year, the City provides a yearly budget of \$7,500 to the Youth Council, \$3,000 in in-kind access to recreation facilities, and 120 hours of administrative support. This partnership aims to build a community of future leaders through facilitating youth involvement within the city of Lloydminster. In 2022, the Youth Council hosted 12 events with over 730 accumulative participants.

### Highlights:

- Provided assistance to the Lloydminster Youth Council to host 12 events with a cumulative 730-plus attendees.

## YOUTH GRAFFITI CLEANUP

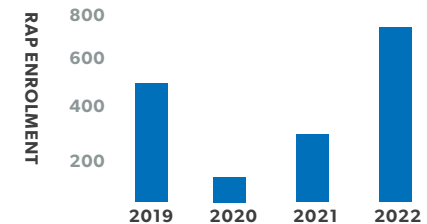
Over 10 weeks, 32 youth and 24 community volunteers created a community mural on the back of a business in the downtown core. The mural depicts several aspects of note: graphics from the Alberta Mental Health Navigation Tool, poppies (remembrance), sweet grass (Indigenous), wild roses (Alberta), tiger lilies (Saskatchewan), and a youth looking out a window at the oversized world, filled with many possibilities. Members of the Lloydminster RCMP, Residents in Recovery, Lakeland College Rustlers and the mayor joined to help paint, contributing to approximately 132 volunteer hours. Community partners that supported the project included Home Depot Lloydminster, Giant Tiger, the Downtown and Area Redevelopment Committee, Lloydminster Community Youth Centre, Youth Council and the Slay the Day Youth Performing Group.

## SENIORS TAXI PROGRAM

Over 20,000 Senior Taxi Program vouchers were sold in 2022. The program allows seniors (65+) to purchase one-way, local taxi vouchers for \$5. The Seniors Taxi Program Vendor and Transportation Partner Agreements were updated to three-year terms effective January 1, 2022, to December 31, 2025. For more information, including a full list of locations, visit [www.Lloydminster.ca/seniorstaxi](http://www.Lloydminster.ca/seniorstaxi).

## RECREATION ACCESS PROGRAM

The Recreation Access Program helps residents by removing financial barriers to accessing recreation. In March 2022, City Council approved policy updates that increased the income threshold, extended the expiration of AISH and SAID applicants to three years, provided automatic approval for new immigrants who have been in Canada for 18 months or less, and waived the residency requirement for First Nations, Métis and Inuit applicants.



## SUICIDE AWARENESS AND PREVENTION

In partnership with the Walking Through Grief Society and its "Walk of Remembrance" event, the City of Lloydminster hosted a supper and presentation by Allan Kehler, one of Canada's most sought-after mental health speakers. The presentation discussed psychological safety, suicide, substance use, resilience and wellness. The event brought in 112 participants and was made possible through the help of 13 volunteers, totalling 55 volunteer hours.

## SOCIAL POLICY FRAMEWORK

From April to June 2022, the City of Lloydminster conducted a social needs assessment with residents, stakeholders, and local partners to better understand Lloydminster's current social needs. The findings of the Lloyd Needs survey were utilized in conjunction with research and focus groups to create a social policy framework.

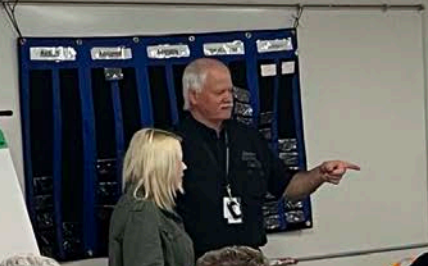
This project aims to develop a model and strategies for how the City of Lloydminster and community partners address community needs, which are too big for any group to address alone. Implementation of the social policy framework will continue in 2023.





CITY WIDE PROGRAM  
BY THE  
SCHEDULE TO EXISTING  
BY THE  
SPECIAL PLAN MANUAL  
IMPLEMENTATION BY THE

Meeting  
09/11/2024  
10:00 AM



Meeting  
09/11/2024  
10:00 AM

OPERATIONS  
SECTOR ONE





# EMERGENCY MANAGEMENT

The City of Lloydminster's Emergency Management department is responsible for organizing resources and programs to minimize or eliminate the likelihood of adverse consequences toward life, property or environmental impact. Emergency Management works with internal and external stakeholders to identify and implement ways residents can reduce vulnerability towards hazard impacts and increase household-level resilience for unavoidable hazards.

Emergency management consists of four foundational pillars that guide the City's emergency management actions:

## MITIGATION

The City of Lloydminster continually monitors and examines the hazards residents face to ensure consistent attempts to reduce the occurrence, frequency or severity of the impacts are made. In 2022, this included meeting with various industrial partners to encourage practices which provide the greatest protection to residents and monitoring significant weather systems and community illnesses.

## PREPAREDNESS

Preparedness includes actions that can be taken before any hazard onset to ensure the community is in a constant state of readiness to face a hazard and overcome its impacts. Planning, training and stockpiling equipment ensures City Administration can respond appropriately when called upon.

- The City of Lloydminster has a trained Incident Management Team consisting of 30 members of Administration and various non-government groups that train together to ensure sharp response skills and effectiveness.
- Emergency Management works with various groups and organizations throughout the community to identify areas of collaboration or co-operation during an incident.
- Resources are staged at various locations to ensure response and recovery supplies are ready when needed.

## RESPONSE

Throughout the response phase, immediate and emergent actions are taken to limit injury, loss of life, and damage to property or the environment. This begins when the City recognizes actual or potential hazard impacts are likely to occur. Throughout 2022, emergency responders, such as fire, RCMP and ambulance, were successful with quick responses, experience, and training to ensure that any hazard or emergency remained localized and did not exceed the City's capability. This resulted in zero full-scale activations of Lloydminster's municipal Incident Management Team.

## RECOVERY

Recovery includes the actions and efforts undertaken to repair, reconstruct or regain what was lost or affected by a hazard. With no large-scale impacts throughout 2022, the recovery process was not initiated. However, the City continuously works with local and provincial partners to strengthen recovery processes.



# EMERGENCY SERVICES

## LLOYDMINSTER FIRE SERVICES

Through the protection of life, property and the environment, the Lloydminster Fire Service improves everyone's livability in Lloydminster.

The department is operated 24/7 with continuous staffing out of Fire Station No. 1. The staffing model includes a fire chief and an assistant fire chief, a training officer, four full-time captains and an additional four full-time firefighters, along with four dozen part-time/paid-on-call department members.

Emergency response times are significantly reduced with four members on duty, six on standby, and an apparatus always ready.

### Capital Projects and Purchases:

- ▶ CONSTRUCTION OF THE NEW FIRE STATION NO. 1 BEGAN IN THE SPRING AND BECAME OPERATIONAL IN FALL 2022
- ▶ PURCHASED NEW SELF-CONTAINED BREATHING APPARATUS (SCBA)
- ▶ PURCHASED STABILIZATION EQUIPMENT, WHICH EFFECTIVELY STABILIZES ANYTHING FROM A SINGLE PASSENGER VEHICLE TO LARGE EQUIPMENT, INCLUDING A DERAILED LOCOMOTIVE.
- ▶ PURCHASED 8 ALBERTA FIRST RESPONDERS RADIO COMMUNICATIONS SYSTEM (AFRRCS) TWO-WAY RADIOS.

### Highlights:

- Hosted the grand opening of the newly constructed Fire Station No. 1. The event was in person and streamed online at [YouTube.com/CityofLloydminster](https://www.youtube.com/CityofLloydminster).
- Hosted an open house at Station No. 2 during Fire Prevention Week. This was the first since 2019.
- Completed an airport crash simulation in partnership with the Lloydminster RCMP and Medavie Health Services West
- Started a peer-to-peer program for mental health through the Government of Alberta's Supporting Psychological Health in First Responders (SPHIFR) grant
- Completed wildland training through the Government of Alberta's fire services training grant.
- Started several NFPA certification courses
- Completed NFPA 101 Level 1 (fire) and NFPA 1072 (hazmat) certification

### By the numbers:

- ▶ 930 CALLS FOR SERVICE

## BYLAW

City of Lloydminster Bylaw Enforcement Officers do not enforce criminal code offences but work closely with the Lloydminster RCMP Detachment. Bylaw officers aid in supporting:

- ▶ TRAFFIC AND PARKING VIOLATIONS
- ▶ ANIMALS AT LARGE
- ▶ UNTIDY PREMISES
- ▶ LOST AND FOUND INQUIRIES

## PEACE OFFICERS & PHOTO TRAFFIC ENFORCEMENT

Peace Officers add flexibility to law enforcement by providing a continuum of personnel with varied training and authority levels. This approach recognizes that many enforcement roles, such as regulatory compliance, do not require highly trained police officers. The use of Peace Officers for these roles, such as photo radar enforcement, enables police officers to remain focused on more complex and more serious criminal enforcement activities.





## STUDENT RESOURCE OFFICER PROGRAM

School Resource Officers (SROs) are embedded in each school division within Lloydminster. The role of an SRO is a proactive role, which ensures a safe and caring place of learning by balancing prevention, intervention and enforcement – a proactive role. The officer is involved in various activities, including making themselves available to students experiencing difficulties, offering presentations, enforcing laws, organizing and participating in school and community events.

### Goals of the SRO are to:

- Build positive relationships between the RCMP, youth and other community members;
- Reduce the number of calls to police;
- Support with personal and family issues;
- Reduce dangerous driving;
- Increase safety for children;
- Reduce bullying; and
- Decrease property damage.

### Presentations

- Bike safety
- Impaired driving presentation, including a hands-on demo with impairment goggles and peddle scooters
- Pare (Physical Abilities Requirement Evaluation) to show students requirements of becoming an RCMP officer, Police Dog Services
- Career and police vehicle presentations (JK-Gr. 3)
- Before You Hit Send, dangers of the internet, online safety, safety while using social media
- Drug and alcohol presentations
- Distracted and impaired driving conducted by the Vermilion RCMP traffic unit
- Halloween safety

### Community events

The SROs are active not only in the schools but also in the community. They attend events such as StreetFest, Pinoy Fiesta, Canada Day, National Day for Truth and Reconciliation, multiple parades, and Christmas events around the city. Attendance at these events is critical as it allows the SROs to engage with youth and promote positive engagement with RCMP.



# DEVELOPMENT AND GROWTH

## PLANNING

The Planning department represents the City's interests within the development process, while facilitating community development and guiding growth. The department works with the community to develop and implement planning documents including the Municipal Development Plan, area structure plans, the Land Use Bylaw and other legislated planning documents, which bring the community vision to fruition.

### By the numbers building and development:

- ▶ 2022 BUILDING AND DEVELOPMENT
  - 125 NEW DWELLINGS
  - 170 BUILDING PERMIT APPLICATIONS
  - \$65,564,682 CONSTRUCTION VALUE
  - 224 DEVELOPMENT APPLICATIONS
  - 138 SIGN PERMITS
  - 52 FILE HISTORY
  - 21 COMPLIANCE LETTERS
  - 12 REMOVAL/DEMOLITION

### ▶ PLANNING

- 11 SUBDIVISION APPLICATIONS
- 4 LAND USE BYLAW AMENDMENTS
- 3 SUBDIVISION EXTENSIONS
- 2 ROAD CLOSURES
- 1 AREA STRUCTURE PLANS
- 1 NEIGHBOURHOOD STRUCTURE PLAN

### Major Achievements:

- ANNEXATION – The City received the required Orders in Council to finalize annexing 23.5 quarter sections of land in Alberta.
- MUNICIPAL DEVELOPMENT PLAN – CONNECTION TO OUR FUTURE  
Drafted the new Municipal Development Plan – Connection to our Future. Once approved, this plan will guide development and decision making for the City and provide a high-level vision of what Lloydminster aspires to be.

## ENGINEERING

Responsible for the assessment, design, construction and implementation of municipal system upgrades. The Engineering department is also responsible for developing the City's water, sanitary sewer, storm sewer, transportation and drainage channel infrastructure.

Engineering maintains and regularly updates the City's master plans, which form the baseline for system upgrades and improvements, and provides a roadmap for future development and expansion.

### By the numbers:

- ▶ 1,469.3 M<sup>2</sup> OF ASPHALT WALKING TRAIL REHABILITATION
- ▶ 17M OF 300MM CULVERT
- ▶ 30M OF 600MM CULVERT

### Capital Projects:

#### BUD MILLER ALL SEASONS PARK TRAIL AND OUTLET REDEVELOPMENT

The four-week rehabilitation project removed and replaced the existing south/west walking trail connecting the amphitheatre and the Bioclean Aquatic Centre. The stormwater outlet infrastructure near the lake's southeast corner was also replaced.

- ▶ 1,469.3 M<sup>2</sup> OF ASPHALT WALKING TRAIL REHABILITATION
- ▶ 17M OF 300MM CULVERT
- ▶ 30M OF 600MM CULVERT

## 2022 WATER AND SEWER REPLACEMENT PROGRAM

The Water and Sewer Main Replacement Program (WSRP) is an annual plan to rehabilitate ageing municipal infrastructure, including water, sanitary sewer and storm sewer mains.

- ▶ 477.3M WATER MAIN REPLACED
- ▶ 220.1M SANITARY SEWER REPLACED
- ▶ 302.6M STORM MAIN REPLACED
- ▶ 4,144M<sup>2</sup> ASPHALT CONCRETE OVERLAY
- ▶ 23 SERVICE REPLACEMENTS

## 2022 SANITARY SEWER REPLACEMENT PROGRAM

The Sanitary Sewer Replacement Program rehabilitates ageing underground municipal infrastructure.

- ▶ 395M OF 375MM PVC REPLACED
- ▶ 4,946 M<sup>2</sup> ASPHALT REHABILITATION

## IMPROVEMENT PROGRAMS

The Street Improvement Program, the Asphalt Trail Improvement Program and the Concrete Sidewalk Improvement Program all target infrastructure to prolong the asset's lifespan. These programs improved pedestrian and vehicle movement and targeted safety concerns by constructing walking trails, implementing crosswalks and enhancing pedestrian-crossing visibility.

- ▶ 21,528.3M<sup>2</sup> ASPHALT OVERLAY
- ▶ 192.7M NEW ASPHALT WALKING TRAIL
- ▶ 164.3M REHABILITATED SIDEWALK
- ▶ 456.5M REHABILITATED CURB AND GUTTER
- ▶ 896.9M<sup>2</sup> ASPHALT CONCRETE LANEWAY (UPGRADED FROM GRAVEL)





# SAFETY

The Safety department prioritizes health and safety results in a more efficient workforce, lower incident rates and prevents organizational loss. Workplace safety is a crucial performance value for the City of Lloydminster, which is committed to reducing worker exposure, incident prevention, and supporting City employees with workplace accommodation.

The City of Lloydminster holds a Certificate of Recognition (COR) with the Alberta Municipal Health and Safety Association (AMHSA), meaning the City's Physical and Psychological Safety Management System exceeds standards set by Partnerships in Injury Reduction. The COR provides the City with a discount on Worker Compensation Premiums, resulting in an annual rebate.

The City works with its contractors to ensure the work they complete is done safely and efficiently. With operations being conducted in two provinces, the safety team works with multiple regulatory bodies to ensure legislative compliance.

## Highlights:

- The City of Lloydminster, the Lloydminster Fire Department and the Lloydminster RCMP collaborated in a missing person drill, "Operation Lloyd," at Bud Miller All Seasons Park. The intent of the drill was to exercise the search and rescue process, improve inter-agency collaboration, improve inter-agency radio communications, identify how the team transfers responsibilities and identify process successes and system gaps.

## CERTIFICATE OF RECOGNITION (COR)

The City of Lloydminster underwent an external certificate of recognition (COR) audit in September 2021. The external audit reviewed 12 months of documentation (within 19 sites) and conducted 58 virtual interviews. The City achieved an audit score of 92 per cent and will maintain its COR with the Alberta Municipal Health and Safety Association for the next three years.

### What is COR?

A COR shows the employer's health and safety management system has been evaluated by a certified auditor and meets provincial standards. These standards are established by Occupational Health and Safety (OHS)<sup>1</sup>.

<sup>1</sup> Government of Alberta. (2021). Get a Certificate of Recognition (COR). Retrieved from Government of Alberta: <https://www.alberta.ca/get-certificate-recognition.aspx>

# ECONOMIC DEVELOPMENT

The Economic Development department delivers timely and effective information and services to attract, secure and retain business investment.

	2020	2021	2022
New business licences	186	221	190
Hotel occupancy	35.1%	39.7%	50.7%
Houses sold (total residential)	377	529	413
Airport passenger count	5,073	2,133	6,430
Lot inquiries	16	46	39
Lot sales	1	3	4
Trade shows attended	2	1	4

\*Single residential units

## BUSINESS SURVEY

The annual business survey identifies the needs of current and future businesses and provides guidance and directions for future growth.

With 274 respondents, 88 per cent of Lloydminster businesses reported being satisfied with the support they receive from other businesses, and 60 per cent of business decision-makers reported plans to expand within the next two years, an increase of 24 per cent in 2021.

### Revenue Information:

- 41% of respondents reported their total revenue has increased over the past 12 months
- 46% of businesses expect their revenue to increase in the next 12 months
- 43% expect it to remain the same
- 10% expect revenue to decrease

### Satisfaction with specific areas of doing business in Lloydminster:

	2020	2021	2022
Support from other businesses	95%	95%	88%
Business license process	95%	95%	88%
Availability of adequate housing	98%	95%	87%
Cellphone service	87%	86%	86%
Support from local residents	98%	94%	85%
Availability of property for purchase	97%	91%	83%
Development and building permit process	76%	73%	82%
Availability of space for rent or lease	99%	91%	79%
Internet service	69%	75%	75%
Support from the City of Lloydminster	80%	76%	69%
Availability of unskilled labour	88%	65%	64%
Availability of health and medical services	79%	72%	55%
Availability of skilled labour	77%	59%	51%
Municipal property taxes	52%	53%	48%
Local roads and streets	54%	55%	42%

### Likelihood to recommend Lloydminster

More than 8-in-10 decision-makers would *very likely* or *somewhat* recommend Lloydminster as a place to do business.

	2020	2021	2022
Somewhat and very likely	85%	92%	83%
Not very and not at all likely	15%	8%	17%

To view the complete survey results, visit [www.YourVoiceLloyd.ca/YCYB](http://www.YourVoiceLloyd.ca/YCYB).



## THINK LLOYD FIRST

*Think Lloyd First* is an initiative supported by several local organizations, including Community Futures Lloydminster, Lloydminster Chamber of Commerce, Startup Lloydminster, Lloydminster Construction Association, Alberta Innovates, BDC, Lakeland College, Discover Lloydminster and the City of Lloydminster. Through the program, participating organizations are encouraged to advocate for local businesses among their respective networks.

By supporting local businesses, we are promoting and benefiting the local economy. Local businesses are typically owned or managed by people who live and work in our city, raise their families and invest in the community.

### Highlights:

- ▶ SASKATCHEWAN ECONOMIC AWARD OF EXCELLENCE RECIPIENT
- ▶ OVER 3,700 HASHTAG USES IN 2022: #LLOYDFIRST, #THINKLLOYDFIRST, #THINKLLOYD

## COVID-19 RESPONSE

### Businesses reported that COVID-19 continued to impact them in 2022:

- ▶ 46% INDICATED IT NEGATIVELY IMPACTED THEIR BUSINESS
- ▶ 47% INDICATED IT IMPACTED THEIR BUSINESS
- ▶ 7% INDICATED IT POSITIVELY IMPACTED THEIR BUSINESS

## RETAIL GAP ANALYSIS

The object of the analysis was to assess Lloydminster's current and future retail and commercial opportunities. The study analyzed Lloydminster's business inventory and retail sales patterns to voids, gaps, and sectors exhibiting leakage and surplus. This comprehensive analysis outlines the strengths and weaknesses within Lloydminster's retail market for new and existing businesses. View the full report at [YourVoiceLloyd.ca/RetailGap](http://YourVoiceLloyd.ca/RetailGap).

### Highlights:

- ▶ 136,363 – ESTIMATED PRIMARY TRADING AREA POPULATION
- ▶ \$131,395 – AVERAGE HOUSEHOLD INCOME IN THE PRIMARY TRADING AREA
- ▶ \$1.6B – RETAIL SPENDING (EXCL. AUTO, HEALTH CARE) IN THE PRIMARY TRADING AREA
- ▶ 2.6M SQ. FT. OF RETAIL-SPECIFIC FLOORSPACE
- ▶ 4.48M SQ. FT. FOR OFFICE USE (INCL. VACANCIES)

## LAND DIVISION

In addition to single-family residential lots, Land Division sold 1.3 acres within the City of Lloydminster for future development. As part of this sale, \$300,000 will be reinvested into the Martin Browne Redevelopment Plan. Land Division also marketed and sold the retired Station No. 1, making way for new business and development in the downtown core.

## REAL ESTATE MARKET

	2020	2021	2022
Total Residential Average Price	-	-	\$229,122 ↓ 20.3% (2021)
Number of residential units sold	-	529 ↑ 40.3% (2020)	492 ↓ 6.7% (2021)
Average Detached Residential Price	\$302,485 ↓ 5.59% (2019)	\$316,357 ↑ 4.58% (2020)	\$305,975 ↓ 3.3% (2021)
Detached Residential Units Sold	335 ↓ 0.6% (2019)	447 ↑ 33.4% (2020)	413 ↓ 7.6% (2021)

## POPULATION AND DWELLINGS CENSUS CANADA

### By the numbers:

- ▶ 31,582 POPULATION IN 2021
- ▶ 31,400 POPULATION IN 2016
- ▶ 13,530 PRIVATE DWELLINGS
- ▶ 12,077 PRIVATE DWELLINGS OCCUPIED BY USUAL RESIDENTS
- ▶ 1,292.6 POPULATION DENSITY PER SQ. KM
- ▶ 24.43 SQ. KM TOTAL LAND AREA

# ROADS AND TRANSPORTATION

Transportation Services is a multifunctional team consisting of three departments that provide key services to the community. It ensures the safety and efficiency of Lloydminster streets for residents and visitors.

## ROADWAY SERVICES

Responsible for the year-round maintenance of all roadways, the Roadway Services team preserves assets including:

- ▶ ASPHALT AND GRAVEL, INCLUDING GRADING
- ▶ DUST CONTROL AND BACK LANE REPAIRS
- ▶ ASPHALT MAINTENANCE
- ▶ WINTER SNOW AND ICE OPERATIONS
- ▶ SIGNS AND SIGNALS REPAIR AND MAINTENANCE
- ▶ ROAD SURFACE DRAINAGE

### By the numbers:

- ▶ 2,050 M<sup>3</sup> SAND USED (13.8% FROM 2021)
- ▶ 498 TONNES OF SALT USED (77.2% INCREASE FROM 2021)
- ▶ 495,000 YD<sup>3</sup> OF SNOW REMOVED DURING RESIDENTIAL SNOW REMOVALS (282% INCREASE FROM 2021)
- ▶ 265.63 TONNES OF ASPHALT
- ▶ 73 CONCRETE REPAIRS
- ▶ 88 M<sup>3</sup> OF CONCRETE
- ▶ 30 TONNE OF WSPE ASPHALT TACK OIL
- ▶ 165 TONNES OF BUCKSHOT FOR POTHOLE REPAIR

## FLEET SERVICES

Responsible for the maintenance and repair of approximately 300 pieces of equipment ranging from string trimmers, golf course equipment, to graders and plow trucks. The Fleet Services department concentrates on a superior maintenance program that includes internal customer service.

### New equipment:

- ▶ 1 CONCRETE SCARIFIER
- ▶ 2 PORTABLE SANDERS
- ▶ 9 HALF-TON TRUCKS
- ▶ 1 DIRT SCREENER
- ▶ 1 UTILITY TRACTOR
- ▶ 1 SIDE-BY-SIDE
- ▶ 3 TRAILERS
- ▶ 1 LOADER

## LLOYDMINSTER AIRPORT & SERVICES

The Transport Canada Liaison coordinates compliance with rules and regulations through a continuous program of comprehensive monitoring, inspections and audits. The Lloydminster Airport provides users with a safe and enjoyable travel experience through safe program management.

### Airport Services is responsible for the year-round maintenance, including:

- ▶ BUILDINGS/HANGARS
- ▶ RUNWAY
- ▶ TAXIWAYS
- ▶ ALL GREEN SPACES
- ▶ ONGOING UPGRADES TO TAXI SERVICES

### By the numbers:

- ▶ 11,570 AIR TRAFFIC
- ▶ 7,945 SCHEDULED FLIGHT PASSENGERS
- ▶ 4,599 CHARTER AIRCRAFT PASSENGERS
- ▶ 370 AIR AMBULANCE

### Capital Purchases:

- Newly designed airport signage and website
- 1 self-serve fuel system
- 1 plow truck
- 1 grader









# ENVIRONMENTAL SERVICES

In May 2022, the Environmental Services department was formed by merging Waste Services and Water Services into one team to provide the City with the best value by leveraging resources, collaboration and efficiencies between teams. The new department operates under one leadership and is expected to improve internal and external customer service. Residents will continue to seamlessly receive services related to waste and recycling, wastewater collection, wastewater treatment, water treatment and water distribution.

## WASTE AND RECYCLING

### Curbside Collection

Over 2,600 tonnes of organics and recyclables were collected from the residential curbside collection program.

- ▶ DIVERTED 2,600+ TONNES OF ORGANICS AND RECYCLABLES FROM THE LANDFILL  
*2.13 tonnes of organics, 4.92 tonnes of recyclables*
- ▶ 33% DIVERSION RATE
- ▶ 67% LANDFILLED  
*5.37 tonnes of garbage*

### Landfill

The City received 81,646 tonnes of material at the landfill, of which 70% was diverted:

- ▶ 23,861 TONNES LANDFILLED  
*Garbage, asbestos, unrecyclable concrete, mattress*
- ▶ 39,210 TONNES DIVERTED  
*Cardboard, clean concrete, clean fill, wood chips, metal, tires, e-waste*
- ▶ 18,575 TONNES TREATED  
*Septic, hydrovac, sump waste*

Community Cleanup (formerly known as Household Hazardous Waste Roundup), a regional favourite event, returned in 2022. The City, along with community partners and volunteers, provided residents of Lloydminster and surrounding areas the opportunity to dispose of household hazardous materials. The event safely diverted 38 drums of hazardous waste materials from landfills.

## WASTEWATER COLLECTION

Wastewater collection looks after maintaining the Sewer/Storm infrastructure throughout the City. Wastewater collection is responsible for cleaning and removing debris from catch basins and culverts, storm mains, sewer mains, beaver grates at Neale Edmunds stormwater complex. Wastewater collection also offers Sewer auguring and Sewer camera inspections to the public. Sewer main cleaning helps prevent blockages and backups by removing build-up in the mains including grease, grit and sand. This important maintenance work keeps our sewer mains flowing, reduces the potential for nuisance odours and helps protect property and infrastructure.

### By the numbers:

- ▶ 104.4 KM OF STORM AND SEWER LINES FLUSHED
- ▶ 14 CATCH BASIN AND SINKHOLE REPAIRS
- ▶ 16 SANITARY SERVICE REPAIRS
- ▶ 1 SANITARY MAINLINE REPAIR
- ▶ 13 CAMERA INSPECTIONS
- ▶ 14 MANHOLE REPAIRS
- ▶ 60 AUGERS

### Major Projects:

- Entered a 3-year water and sewer maintenance standing offer agreement with Rusway Construction Ltd.
- Neale Edmunds road crossing No. 4 culvert replacement project
- Started an education campaign on stormwater pond use and safety.





## WASTEWATER TREATMENT

The Wastewater Treatment team is responsible for treating all sanitary wastewater before it is deposited into the North Saskatchewan River and for enforcing the City's Source Control and Pollution Prevention Program. The department is also responsible for the 35-kilometre pipeline to the river.

### By the numbers:

- ▶ 3,554,986 M<sup>3</sup> WASTEWATER TREATED
- ▶ 55 YD<sup>3</sup> SOLID WASTE SCREENED FROM WASTEWATER
- ▶ 1,989,604 KG OF CONTAMINANTS REMOVED FROM WASTEWATER

### Major Projects:

#### MECHANICAL WASTEWATER TREATMENT FACILITY PROJECT

- 2,500 M of buried pipe trenched, installed and backfilled with almost 200 fused connections.
- 80 tonnes of structural steel fabricated, welded and installed for supports, walkways, guard rails, etc.
- 889 M of stainless steel fit and welded (process piping)
- 30,000 M of wire and cable installed in various applications were buried at heights and common working levels.
- 100,000 hours worked with zero lost time

### Highlights:

- Hosted a barbecue fundraiser for Big Brothers Big Sisters Lloydminster. Collected recyclable donations from the worksite and contributed volunteer time.
- Collected an estimated 2,268 KGs of non-perishable food items, raised \$10,000 in cash donations, \$1,000 in gift cards and \$2,500 in toy purchases. The cash raised and purchased items were donated to the Olive Tree and the Bordertown H.O.G. Toy Run.

## WATER TREATMENT

Responsible for the operation and maintenance of the River Pump House, West End Storage Reservoir and the Water Treatment Plant. Contracts services for water supply to the Cenovus upgrader booster station, Alberta Central East (ACE) Water Corporation and the SaskWater Prairie North Potable Water Supply System.

### By the numbers:

- ▶ 3,728,722 M<sup>3</sup> TREATED WATER
- ▶ 10,216 M<sup>3</sup> AVERAGE DAILY FLOW
- ▶ 14,620 M<sup>3</sup> PEAK DAILY FLOW
- ▶ 10,000+ WATER TESTS COMPLETED  
*Summary of lab testing is available online at [Lloydminster.ca/waterquality](https://lloydminster.ca/waterquality)*
- ▶ 5 FACILITIES OPERATED AND MAINTAINED

The Water Treatment Plant and facilities require significant capital planning and upgrade, as facilities and equipment are nearing the end of their life cycle. Assessments, engineering, and design were completed in 2022 for the following, with construction and installation to be completed in 2023-2024:

### Major Projects:

- Successful integration of a new control system called Supervisory Control and Data Acquisition (SCADA) and control room renovation.
- Awarded engineering service to complete a Water System Assessment and Master Plan
- Demolished old Water Treatment Plant and old West End Reservoir pump house. Reclaimed land for future use.
- Completion of design and procurement of a modernized powder-activated carbon and high-density lime chemical feed systems. Construction is scheduled for 2023.
- Completion of design and procurement of ultraviolet light (UV) disinfection system. Construction is scheduled for 2023.

## WATER DISTRIBUTION

The Water Distribution team is responsible for operating and maintaining the water supply network that carries potable water from a centralized treatment plant to consumers to satisfy residential, commercial, industrial and firefighting requirements.

### By the numbers:

- ▶ 77 WATER METERS REPLACED/INSTALLED
- ▶ 522 MAINLINE VALVE INSPECTIONS
- ▶ 910 SEMIANNUAL FIRE HYDRANTS INSPECTIONS
- ▶ 71 CURB STOPS REPAIRED
- ▶ 7 WATER MAIN REPAIRS
- ▶ 7 MAINLINE VALVE REPAIRS
- ▶ 1 FIRE HYDRANT REPLACEMENT
- ▶ 3 SERVICE REPAIRS

### Achievements:

Through the annual maintenance and inspections of water valves and fire hydrants, the Water Distribution team minimized the number of customers impacted during a water interruption due to a water break, valve or hydrant replacement.

### Major Projects:

#### 2022 CROSS CONNECTION CONTROL PROGRAM

- The Cross Connection Control Program is intended to reduce cross-connections in the City's water distribution system to mitigate risks of contamination and meet all Water Security Agency standards. In 2022, Water Distribution started the first phase of the program and completed 261 commercial and industrial inspections. The team is expected to establish/update the bylaw and fully implement the program in 2023.







# COMMUNICATIONS AND PUBLIC ENGAGEMENT

The Communications department's mandate is to engage with the community and media through a selection of modern and traditional tools and platforms. The team prepares in-depth strategies for a wide variety of initiatives. It maintains a client-focused approach when addressing both public projects and Lloydminster's bi-provincial nature's unique needs.

The City utilizes media relations, the Your Voice Lloyd community engagement platform, marketing and advertising, website services, and social media to communicate and engage residents, employees and key stakeholders.

## Highlights:

- ▶ 425 NEWS RELEASES/PUBLIC NOTICES
- ▶ 120+ INTERVIEWS
- ▶ 300+ COMMUNITY EVENTS ADVERTISED
- ▶ 14 PUBLIC ENGAGEMENT CAMPAIGNS
- ▶ 4 SEASONAL PROGRAM GUIDES

## SOCIAL MEDIA

The City uses Facebook, Instagram, Twitter, LinkedIn and YouTube as its primary social media and networking sites.

### f Facebook:

@CityofLloydminster  
 @LloydminsterMuseumArchives  
 @LloydGolfandCurling  
 @ServusSportsCentre  
 @BiocleanAquaticCentre  
 @LloydVotes  
 @ThinkLloydFirst  
 @DowntownLloydminster  
 @LloydminsterPlace  
 @LloydminsterFireDepartment  
 @COLLandDivision

### 📷 Instagram:

@CityofLloydminster  
 @Your\_LMA  
 @thinklloydfirst  
 @DowntownLloydminster  
 @LloydminsterPlace  
 @col\_land\_division

### 🐦 Twitter:

@CityofLloyd  
 @LloydGCC  
 @LloydVotes  
 @DowntownLloyd  
 @Lloydminster\_PI

### in LinkedIn:

@CityofLloydminster  
 @lloydminster-economic-development-corporation  
 @COL-land-division

### ▶ YouTube:

@CityofLloydminster

## By the numbers:

- ▶ FACEBOOK: 10,321 FOLLOWERS, ↑ 5.7% (2021)
- ▶ TWITTER: 4,084 FOLLOWERS, ↑ 1% (2021)
- ▶ INSTAGRAM: 2,786 FOLLOWERS, ↑ 11.2% (2021)
- ▶ YOUTUBE: 781 SUBSCRIBERS, ↑ 8.6% (2021)
- ▶ LINKEDIN: 978 FOLLOWERS, ↑ 47.7% (2021)
- ▶ LLOYDMINSTER.CA: 818,272 PAGEVIEWS, ↓ 14.9% (2021)
- ▶ TOP 5 WEB PAGES (BY PAGEVIEWS):  
*Bioclean Aquatic Centre – 50,482*  
*Servus Sports Centre – 29,067*  
*Arenas & outdoor skating surfaces – 22,033*  
*Career opportunities – 20,471*  
*Program guides – 16,193*
- ▶ YOURVOICELLOYD.CA: 12,208 VISITS, ↑ 114.2% (2021)
- ▶ TOP 3 SURVEYS:  
 → *Public Transportation Master Plan: Phase 1 – 2,520 responses*  
 → *2022 Social Needs Assessment – 2,018 responses*  
 → *Your Place, Your Experience: Event Facility Engagement (Lloydminster Place) – 1,602 responses*



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